



DIGITAL IN THE AMERICAS

WE ARE SOCIAL'S SNAPSHOT OF KEY DIGITAL STATISTICS AND DATA

COUNTRIES DETAILED IN THIS REPORT

01	ARGENTINA	16	HAITI	
02	BELIZE	17	HONDURAS	
03	BOLIVIA	18	JAMAICA	
04	BRAZIL	19	MARTINIQUE	
05	CANADA	20	MEXICO	
06	CHILE	21	NICARAGUA	
07	COLOMBIA	22	PANAMA	
08	COSTA RICA	23	PARAGUAY	
09	CUBA	24	PERU	
10	DOMINICAN REPUBLIC	25	PUERTO RICO	
11	ECUADOR	26	SURINAME	
12	EL SALVADOR	27	TRINIDAD AND TOBAGO	
13	GUADELOUPE	28	UNITED STATES	
14	GUATEMALA	29	URUGUAY	
15	GUYANA	30	VENEZUELA	

we are social

CONTACT WE ARE SOCIAL FOR HELP IN TURNING THESE FINDINGS INTO A SOCIAL STRATEGY:

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- @WEARESOCIALSG
- +65 6423 1051
- WEARESOCIAL.SG



GLOBAL DIGITAL STATISTICS

7,176,000,000

52%

48%

TOTAL POPULATION

URBAN RURAL

2,908,000,000

INTERNET USERS



41%

INTERNET PENETRATION

1,972,000,000

ACTIVE SOCIAL MEDIA USERS



27%

SOCIAL MEDIA PENETRATION

3,553,000,000

UNIQUE MOBILE USERS



50%

MOBILE PENETRATION

7,069,000,000

ACTIVE MOBILE SUBSCRIPTIONS



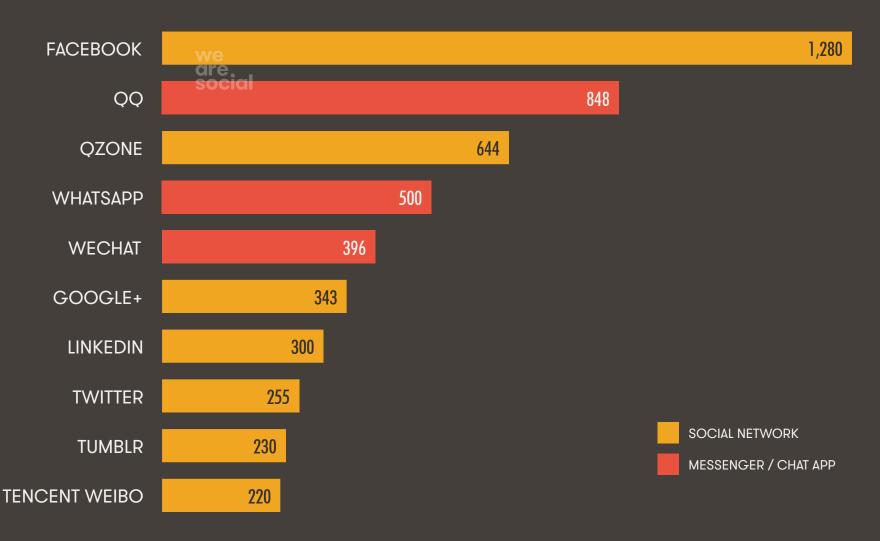
98%

MOBILE SUBSCRIPTION PENETRATION



ACTIVE GLOBAL SOCIAL MEDIA USERS

BASED ON ACCOUNTS THAT HAVE LOGGED IN AT LEAST ONCE IN THE PAST 30 DAYS, IN MILLIONS





THE AMERICAS: A REGIONAL OVERVIEW

JUN 2014

DIGITAL IN THE AMERICAS

966,069,000

80%

20%

TOTAL POPULATION

URBAN RURAL

605,640,000

INTERNET USERS



63%

INTERNET PENETRATION

462,014,000

ACTIVE SOCIAL MEDIA USERS



48%

SOCIAL MEDIA PENETRATION

605,000,000

UNIQUE MOBILE USERS



63%

MOBILE PENETRATION

1,070,107,000

ACTIVE MOBILE SUBSCRIPTIONS

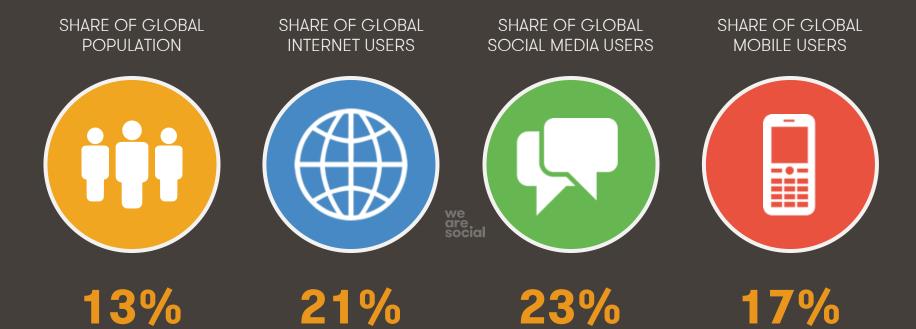


111%

MOBILE SUBSCRIPTION PENETRATION



THE AMERICAS' GLOBAL SHARE



JUN 2014

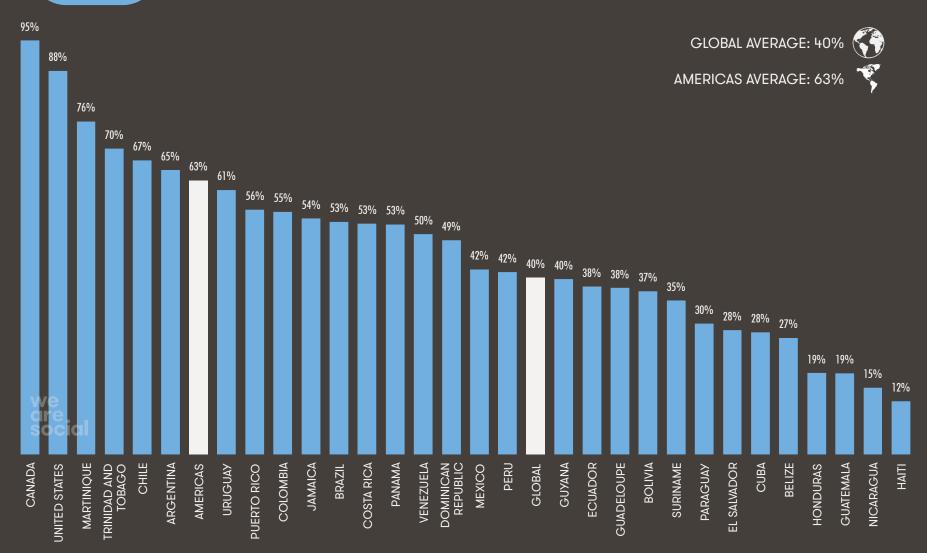
INTERNET USERS

COUNTRY	USERS	PENETRATION
ARGENTINA	28,000,000	65%
BOLIVIA	3,970,587	37%
BRAZIL	107,822,831	53%
CANADA	33,000,381	95%
CHILE	11,686,746	67%
COLOMBIA	25,660,725	55%
COSTA RICA	2,511,139	53%
CUBA	3,090,796	28%
DOMINICAN REPUBLIC	5,072,674	49%
ECUADOR	6,012,003	38%
EL SALVADOR	1,742,832	28%
GUATEMALA	2,716,781	19%
HAITI	1,217,505	12%
HONDURAS	1,602,558	19%
MEXICO	50,923,060	42%
NICARAGUA	891,675	15%
PARAGUAY	2,005,278	30%
PERU	12,583,953	42%
UNITED STATES	279,834,232	88%
VENEZUELA	14,548,421	50%





INTERNET PENETRATION





NORTH AMERICAN USAGE

TOTAL NUMBER OF ACTIVE **INTERNET USERS** INTERNET USERS AS A PERCENTAGE OF TOTAL POPULATION

SHARE OF WEB TRAFFIC: DESKTOP AND LAPTOP COMPUTERS

SHARE OF WEB TRAFFIC: MOBILE PHONES AND TABLETS



77% 364M



72%



28%



CENTRAL & SOUTH AMERICAN USAGE

TOTAL NUMBER OF ACTIVE **INTERNET USERS** INTERNET USERS AS A PERCENTAGE OF TOTAL POPULATION

SHARE OF WEB TRAFFIC: DESKTOP AND LAPTOP COMPUTERS

SHARE OF WEB TRAFFIC: MOBILE PHONES AND TABLETS



242M



49%



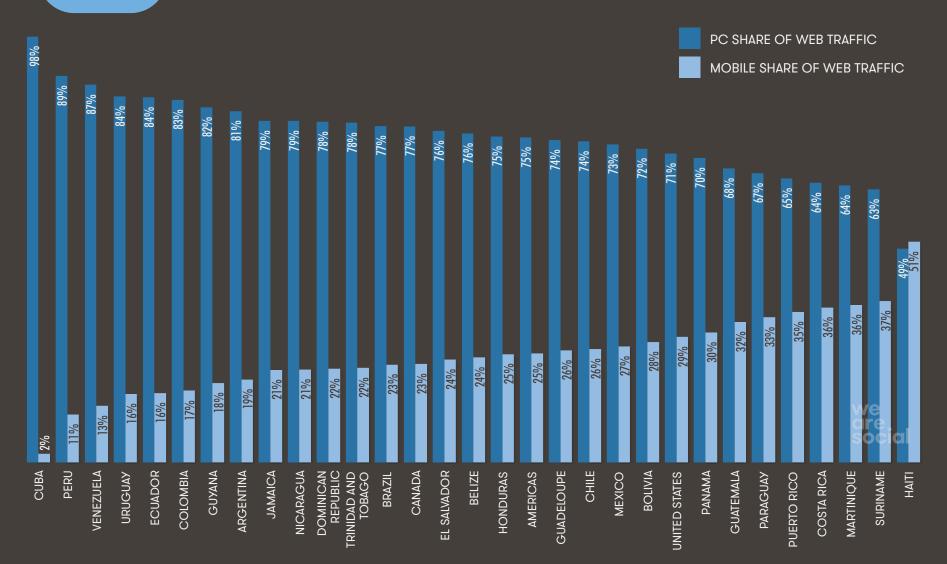
80%



20%



SHARE OF NET TRAFFIC BY DEVICE



JUN 2014

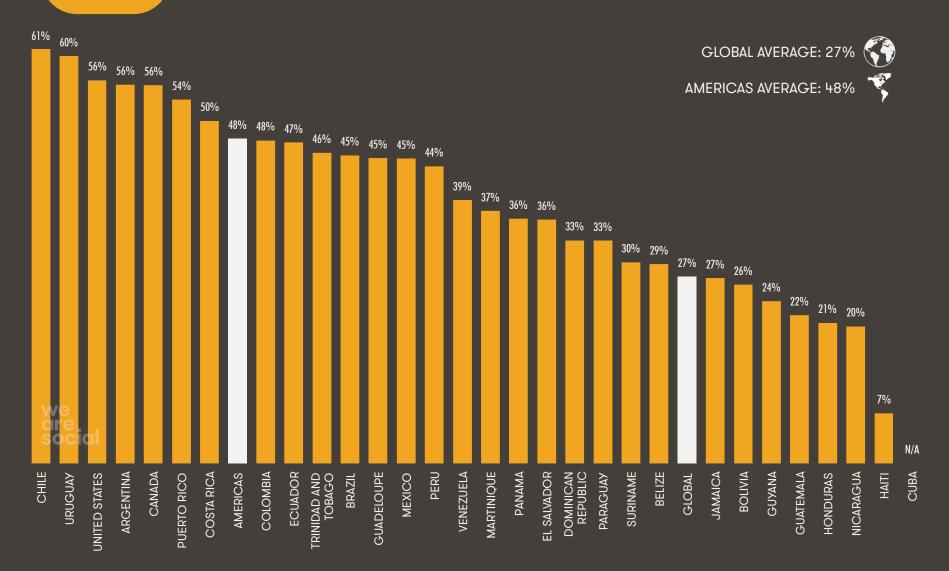
ACTIVE SOCIAL MEDIA USERS

COUNTRY	USERS	PENETRATION
ARGENTINA	24,000,000	56%
BOLIVIA	2,800,000	26%
BRAZIL	92,000,000	45%
CANADA	19,400,000	56%
CHILE	10,600,000	61%
COLOMBIA	22,000,000	48%
COSTA RICA	2,400,000	50%
CUBA	N/A	N/A
DOMINICAN REPUBLIC	3,400,000	33%
ECUADOR	7,400,000	47%
EL SALVADOR	2,200,000	36%
GUATEMALA	3,200,000	22%
HAITI	740,000	7%
HONDURAS	1,780,000	21%
MEXICO	54,000,000	45%
NICARAGUA	1,180,000	20%
PARAGUAY	2,200,000	33%
PERU	13,200,000	44%
UNITED STATES	180,000,000	56%
VENEZUELA	11,200,000	39%





SOCIAL MEDIA PENETRATION





SOCIAL USERS BY DEVICE: AMERICAS

we are social

ACTIVE SOCIAL MEDIA **USERS ACCESSING SOCIAL** MEDIA ON ANY DEVICE

ACTIVE SOCIAL MEDIA USERS ACCESSING SOCIAL MEDIA ON MOBILE DEVICES

MOBILE SOCIAL USERS AS A PERCENTAGE OF TOTAL SOCIAL USERS



462 M



370 M



80%

JUN 2014

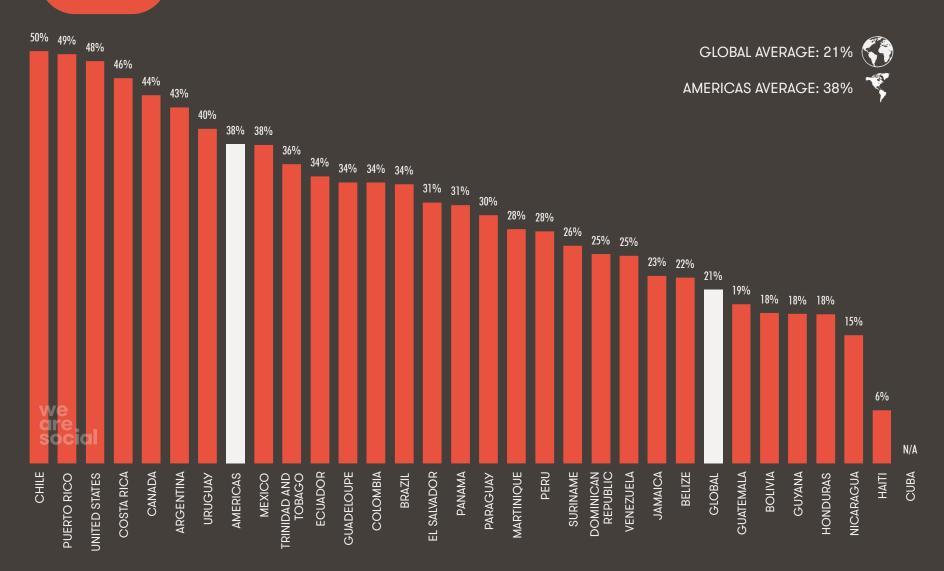
ACTIVE MOBILE SOCIAL MEDIA USERS

COUNTRY	USERS	PENETRATION
ARGENTINA	18,400,000	43%
BOLIVIA	1,920,000	18%
BRAZIL	68,000,000	34%
CANADA	15,400,000	44%
CHILE	8,600,000	50%
COLOMBIA	15,600,000	34%
COSTA RICA	2,200,000	46%
CUBA	N/A	N/A
DOMINICAN REPUBLIC	2,600,000	25%
ECUADOR	5,400,000	34%
EL SALVADOR	1,920,000	31%
GUATEMALA	2,800,000	19%
HAITI	640,000	6%
HONDURAS	1,540,000	18%
MEXICO	46,000,000	38%
NICARAGUA	900,000	15%
PARAGUAY	2,000,000	30%
PERU	8,400,000	28%
UNITED STATES	154,000,000	48%
VENEZUELA	7,200,000	25%





MOBILE SOCIAL MEDIA PENETRATION





MOBILE IN THE AMERICAS

NUMBER OF UNIQUE **MOBILE PHONE USERS** (INDIVIDUALS WITH 1+ **ACTIVE SUBSCRIPTIONS)** MOBILE PENETRATION (UNIQUE USERS AS A PERCENTAGE OF **TOTAL POPULATION)**

TOTAL NUMBER OF **ACTIVE MOBILE SUBSCRIPTIONS** (CONNECTIONS)

3G SUBSCRIPTIONS AS A PERCENTAGE OF TOTAL ACTIVE **SUBSCRIPTIONS**

PREPAID SUBSCRIPTIONS AS A **PERCENTAGE** OF TOTAL ACTIVE **SUBSCRIPTIONS**











605M

63%

1.07B

39%

60%



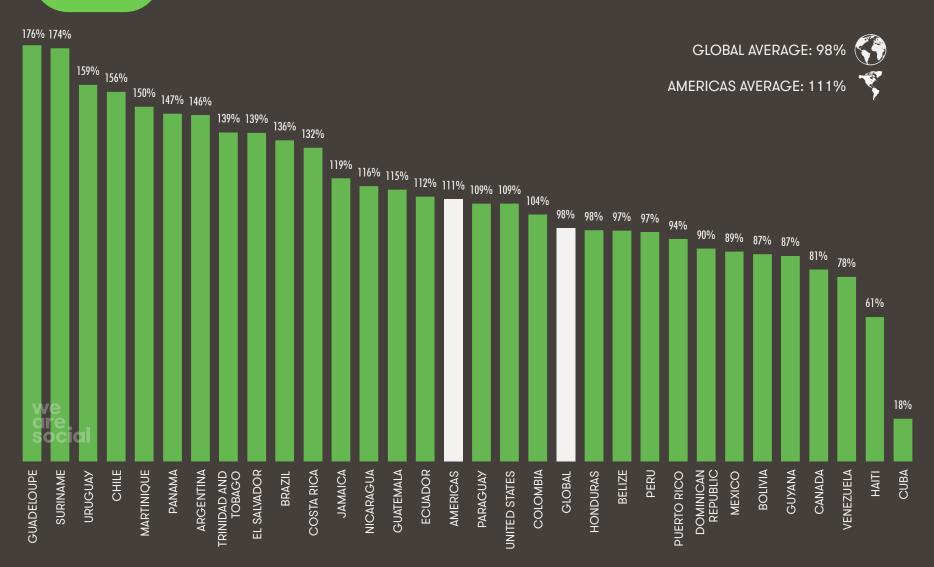
ACTIVE MOBILE SUBSCRIBERS

COUNTRY	USERS	PENETRATION
ARGENTINA	62,900,000	146%
BOLIVIA	9,300,000	87%
BRAZIL	274,600,000	136%
CANADA	28,200,000	81%
CHILE	27,100,000	156%
COLOMBIA	48,200,000	104%
COSTA RICA	6,300,000	132%
CUBA	2,000,000	18%
DOMINICAN REPUBLIC	9,300,000	90%
ECUADOR	17,500,000	112%
EL SALVADOR	8,500,000	139%
GUATEMALA	16,800,000	115%
HAITI	6,100,000	61%
HONDURAS	8,400,000	98%
MEXICO	106,600,000	89%
NICARAGUA	6,800,000	116%
PARAGUAY	7,300,000	109%
PERU	29,200,000	97%
UNITED STATES	347,200,000	109%
VENEZUELA	22,500,000	78%



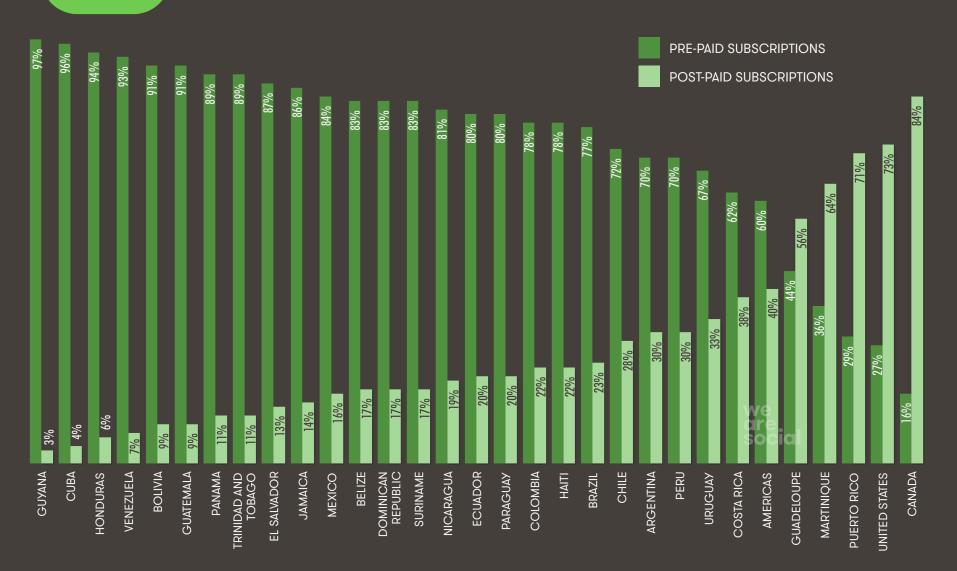


MOBILE SUBSCRIPTION PENETRATION





PRE vs POST-PAY MOBILE CONTRACTS





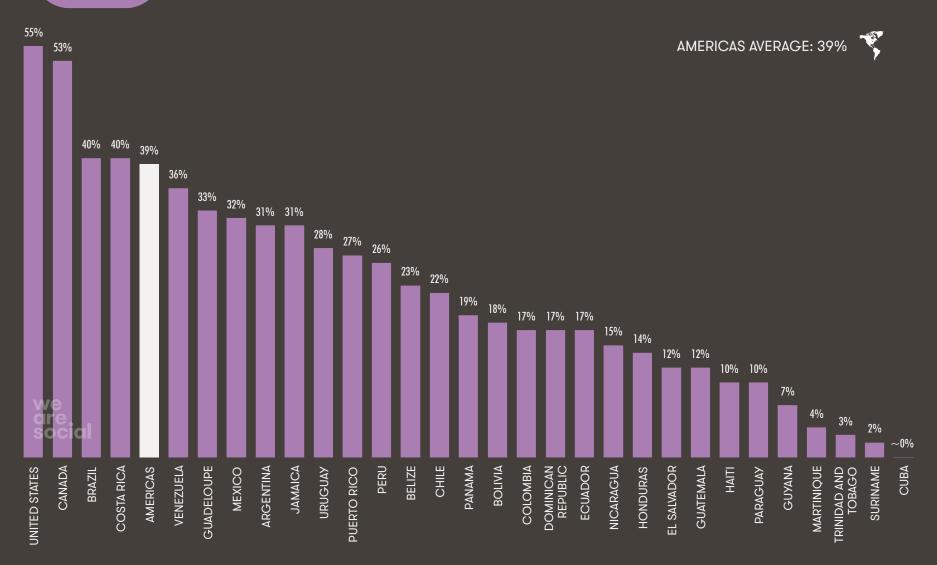
ACTIVE 3G MOBILE SUBSCRIBERS

COUNTRY	USERS	PENETRATION
ARGENTINA	19,499,000	31%
BOLIVIA	1,674,000	18%
BRAZIL	109,840,000	40%
CANADA	14,946,000	53%
CHILE	5,962,000	22%
COLOMBIA	8,194,000	17%
COSTA RICA	2,520,000	40%
CUBA	[<100]	~ 0%
DOMINICAN REPUBLIC	1,581,000	17%
ECUADOR	2,975,000	17%
EL SALVADOR	1,020,000	12%
GUATEMALA	2,016,000	12%
HAITI	610,000	10%
HONDURAS	1,176,000	14%
MEXICO	34,112,000	32%
NICARAGUA	1,020,000	15%
PARAGUAY	730,000	10%
PERU	7,592,000	26%
UNITED STATES	190,960,000	55%
VENEZUELA	8,100,000	36%





3G SUBSCRIPTION PENETRATION



COUNTRIES IN OUR AMERICAS SUB-REGIONS

ANGUILLA

ANTIGUA & BARBUDA

ARUBA

BAHAMAS

BARBADOS

BRITISH VIRGIN ISLANDS

CARIBBEAN NETHERLANDS

CAYMAN ISLANDS

CUBA

CURACAO

DOMINICA

DOMINICAN REPUBLIC

GRENADA

GUADELOUPE

HAITI

JAMAICA

MARTINIQUE

MONTSERRAT

PUERTO RICO

SAINT BARTHÉLEMY

SAINT KITTS & NEVIS

SAINT LUCIA

SAINT MARTIN

SAINT VINCENT & THE GRENADINES

SINT MAARTEN

TRINIDAD & TOBAGO

TURKS & CAICOS ISLANDS

US VIRGIN ISLANDS

CENTRAL AMERICA

BFI I7F

COSTA RICA

FI SAIVADOR

GUATEMALA

HONDURAS

NICARAGUA

PANAMA

BERMUDA

CANADA

GREENLAND

MEXICO

SAINT PIERRE & MIOUELON

UNITED STATES

ARGENTINA

BOLIVIA

BRAZIL

CHILE

COLOMBIA

ECUADOR

FALKLAND ISLANDS

FRENCH GUIANA

GUYANA

PARAGUAY

PERU

SOUTH GEORGIA & THE SANDWICH ISLANDS

SURINAME

URUGUAY

VENEZUELA





DIGITAL IN THE CARIBBEAN

41,800,000 TOTAL POPULATION



66% 34% **URBAN RURAL**

15,444,000

INTERNET USERS



37% INTERNET PENETRATION

8,556,000 **ACTIVE SOCIAL MEDIA USERS**



20%

SOCIAL MEDIA PENETRATION

29,680,000

ACTIVE MOBILE SUBSCRIPTIONS



71%

MOBILE SUBSCRIPTION PENETRATION

7,021,000

ACTIVE MOBILE SOCIAL USERS



17%



DIGITAL IN CENTRAL AMERICA

43,924,000



57%

43%

URBAN

RURAL

11,456,000

INTERNET USERS

TOTAL POPULATION



26%

INTERNET PENETRATION

12,160,000

ACTIVE SOCIAL MEDIA USERS



28%

SOCIAL MEDIA PENETRATION

52,432,000

ACTIVE MOBILE SUBSCRIPTIONS



119%

MOBILE SUBSCRIPTION PENETRATION

10,556,000

ACTIVE MOBILE SOCIAL USERS



24%



DIGITAL IN NORTH AMERICA

474,147,000

81%

19%

TOTAL POPULATION

URBAN RURAL

363,874,000

INTERNET USERS



77%

INTERNET PENETRATION

253,468,000

ACTIVE SOCIAL MEDIA USERS



53%

SOCIAL MEDIA PENETRATION

482,139,000

ACTIVE MOBILE SUBSCRIPTIONS



102%

MOBILE SUBSCRIPTION PENETRATION

215,459,000

ACTIVE MOBILE SOCIAL USERS



45%



DIGITAL IN SOUTH AMERICA

406,197,000



83%

17%

URBAN

RURAL

214,866,000

INTERNET USERS

TOTAL POPULATION



53%

INTERNET PENETRATION

187,830,000

ACTIVE SOCIAL MEDIA USERS



46%

SOCIAL MEDIA PENETRATION

505,856,000

ACTIVE MOBILE SUBSCRIPTIONS



125%

MOBILE SUBSCRIPTION PENETRATION

137,206,000

ACTIVE MOBILE SOCIAL USERS



34%



INDIVIDUAL COUNTRY DATA



ARGENTINA



DIGITAL LANDSCAPE



43,024,000



93%



URBAN

RURAL

28,000,000

INTERNET USERS

TOTAL POPULATION



65%

INTERNET PENETRATION

24,000,000

ACTIVE SOCIAL MEDIA USERS



56%

SOCIAL MEDIA PENETRATION

62,900,000

ACTIVE MOBILE SUBSCRIPTIONS



146%

MOBILE SUBSCRIPTION PENETRATION

18,400,000

ACTIVE MOBILE SOCIAL USERS



43%



TIME SPENT ONLINE



AVERAGE TIME THAT INTERNET USERS SPEND EACH DAY USING THE INTERNET THROUGH A DESKTOP, TABLET, OR LAPTOP

AVERAGE TIME THAT MOBILE INTERNET USERS SPEND EACH DAY USING MOBILE INTERNET AVERAGE TIME THAT SOCIAL MEDIA USERS SPEND EACH DAY USING SOCIAL MEDIA



we are social



4H 59M

3H 21M

3H 05M



INTERNET USE



TOTAL NUMBER OF ACTIVE **INTERNET USERS** INTERNET USERS AS A PERCENTAGE OF TOTAL POPULATION

SHARE OF WEB TRAFFIC (PAGE VIEWS): DESKTOP AND LAPTOP COMPUTERS SHARE OF WEB TRAFFIC (PAGE VIEWS): MOBILE PHONES AND TABLETS



65% 28M



81%



19%



SOCIAL MEDIA USE



TOTAL NUMBER OF ACTIVE SOCIAL MEDIA USERS (MAU) ACTIVE SOCIAL MEDIA
USERS AS A PERCENTAGE
OF TOTAL POPULATION

NUMBER OF ACTIVE MOBILE SOCIAL MEDIA USERS MOBILE SOCIAL USERS AS A PERCENTAGE OF TOTAL POPULATION PERCENTAGE OF TOTAL SOCIAL USERS ACCESSING VIA MOBILE









24.0M

56%

18.4M

43%

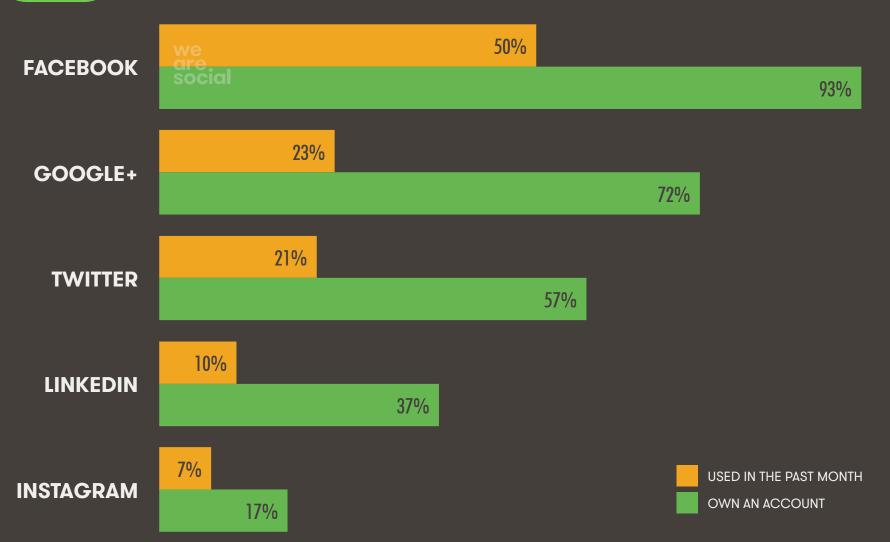
77%



TOP SOCIAL MEDIA PLATFORMS



FIGURES REPRESENT THE PERCENTAGE OF INTERNET USERS SURVEYED BY GLOBALWEBINDEX





MOBILE USE



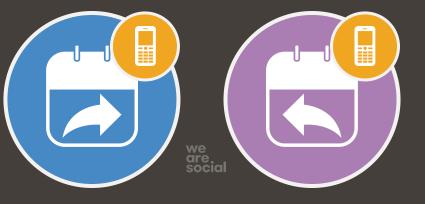
TOTAL NUMBER OF ACTIVE MOBILE SUBSCRIPTIONS

PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE PRE-PAID PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE SUBSCRIPTIONS THAT ARE 3G CONNECTIONS



62.9M 70%



30%





ACTIVITIES ON MOBILE



PERCENTAGE
OF THE TOTAL
POPULATION USING
SOCIAL MEDIA APPS

PERCENTAGE OF THE TOTAL POPULATION WATCHING VIDEOS ON MOBILE (YOUTUBE)

PERCENTAGE
OF THE TOTAL
POPULATION USING
GAME APPS

PERCENTAGE OF THE TOTAL POPULATION USING LOCATION-BASED APPS PERCENTAGE OF THE TOTAL POPULATION USING BANKING OR FINANCE APPS











36%

52%

31%

10%



SMARTPHONE USE



SMARTPHONE
PENETRATION AS A
PERCENTAGE OF THE
TOTAL POPULATION

SMARTPHONE USERS SEARCHING FOR LOCAL INFORMATION VIA THEIR PHONE SMARTPHONE USERS
RESEARCHING
PRODUCTS VIA
THEIR PHONE

SMARTPHONE USERS WHO HAVE MADE A PURCHASE VIA THEIR PHONE



86%



85%





MOBILE INTERNET INDICATORS



NUMBER OF ACTIVE 3G MOBILE SUBSCRIPTIONS

3G SUBSCRIPTIONS AS A PERCENTAGE OF ALL MOBILE SUBSCRIPTIONS **ACTIVE SOCIAL MEDIA USERS ACCESSING** SOCIAL MEDIA ON A MOBILE DEVICE

PENETRATION OF MOBILE SOCIAL AS A PERCENTAGE OF THE TOTAL POPULATION



31% 19.5M



18.4M





BELIZE

DIGITAL LANDSCAPE



341,000



45%

55%

TOTAL POPULATION

URBAN RURAL

91,000

INTERNET USERS



27%

INTERNET PENETRATION

100,000



29%

SOCIAL MEDIA PENETRATION

332,000

ACTIVE MOBILE SUBSCRIPTIONS

ACTIVE SOCIAL MEDIA USERS



97%

MOBILE SUBSCRIPTION PENETRATION

76,000

ACTIVE MOBILE SOCIAL USERS



22%

MOBILE SOCIAL PENETRATION



INTERNET USE



TOTAL NUMBER OF ACTIVE **INTERNET USERS** INTERNET USERS AS A PERCENTAGE OF TOTAL POPULATION

SHARE OF WEB TRAFFIC (PAGE VIEWS): DESKTOP AND LAPTOP COMPUTERS SHARE OF WEB TRAFFIC (PAGE VIEWS): MOBILE PHONES AND TABLETS



91K



27%



76%





SOCIAL MEDIA USE



TOTAL NUMBER OF **ACTIVE SOCIAL** MEDIA USERS (MAU)

ACTIVE SOCIAL MEDIA USERS AS A PERCENTAGE OF TOTAL POPULATION

NUMBER OF ACTIVE MOBILE SOCIAL **MEDIA USERS**

MOBILE SOCIAL USERS AS A PERCENTAGE OF TOTAL POPULATION

PERCENTAGE OF **TOTAL SOCIAL USERS ACCESSING VIA MOBILE**











100K

29%

76K

22%



MOBILE USE



TOTAL NUMBER OF **ACTIVE MOBILE SUBSCRIPTIONS**

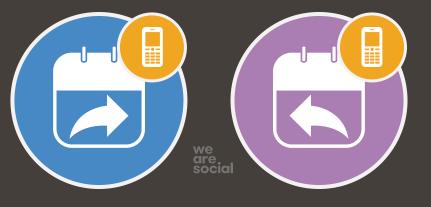
PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE PRE-PAID

PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE SUBSCRIPTIONS THAT **ARE 3G CONNECTIONS**



332K 83%



17%





MOBILE INTERNET INDICATORS



NUMBER OF **ACTIVE 3G MOBILE SUBSCRIPTIONS**

3G SUBSCRIPTIONS AS A PERCENTAGE OF ALL MOBILE SUBSCRIPTIONS **ACTIVE SOCIAL MEDIA USERS ACCESSING** SOCIAL MEDIA ON A MOBILE DEVICE

PENETRATION OF MOBILE SOCIAL AS A PERCENTAGE OF THE TOTAL POPULATION



76K 23%



76K





BOLIVIA

DIGITAL LANDSCAPE

10,631,000



67%

33%

TOTAL POPULATION

URBAN RURAL

3,971,000

INTERNET USERS



37%

INTERNET PENETRATION

2,800,000



26%

SOCIAL MEDIA PENETRATION

9,300,000

ACTIVE SOCIAL MEDIA USERS

ACTIVE MOBILE SUBSCRIPTIONS



87%

MOBILE SUBSCRIPTION PENETRATION

1,920,000

ACTIVE MOBILE SOCIAL USERS



18%

MOBILE SOCIAL PENETRATION

INTERNET USE

TOTAL NUMBER OF ACTIVE **INTERNET USERS** INTERNET USERS AS A PERCENTAGE OF TOTAL POPULATION

SHARE OF WEB TRAFFIC (PAGE VIEWS): DESKTOP AND LAPTOP COMPUTERS SHARE OF WEB TRAFFIC (PAGE VIEWS): MOBILE PHONES AND TABLETS



3.97M



37%



72%





SOCIAL MEDIA USE



ACTIVE SOCIAL MEDIA
USERS AS A PERCENTAGE
OF TOTAL POPULATION

NUMBER OF ACTIVE MOBILE SOCIAL MEDIA USERS MOBILE SOCIAL USERS AS A PERCENTAGE OF TOTAL POPULATION PERCENTAGE OF TOTAL SOCIAL USERS ACCESSING VIA MOBILE









2.80M

26%

1.92M

18%

MOBILE USE

TOTAL NUMBER OF **ACTIVE MOBILE SUBSCRIPTIONS**

PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE PRE-PAID

PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE SUBSCRIPTIONS THAT **ARE 3G CONNECTIONS**



9.30M



91%



9%





MOBILE INTERNET INDICATORS



NUMBER OF ACTIVE 3G MOBILE SUBSCRIPTIONS 3G SUBSCRIPTIONS AS A PERCENTAGE OF ALL MOBILE SUBSCRIPTIONS ACTIVE SOCIAL MEDIA
USERS ACCESSING
SOCIAL MEDIA ON A
MOBILE DEVICE

PENETRATION OF MOBILE SOCIAL AS A PERCENTAGE OF THE TOTAL POPULATION



1.67M 18%



% 1.92M





BRAZIL

DIGITAL LANDSCAPE



202,657,000

85%

15%

TOTAL POPULATION

URBAN RURAL

107,823,000

INTERNET USERS



53%

INTERNET PENETRATION

92,000,000

ACTIVE SOCIAL MEDIA USERS



45%

SOCIAL MEDIA PENETRATION

274,600,000

ACTIVE MOBILE SUBSCRIPTIONS



136%

MOBILE SUBSCRIPTION PENETRATION

68,000,000

ACTIVE MOBILE SOCIAL USERS



34%

MOBILE SOCIAL PENETRATION



TIME SPENT ONLINE



AVERAGE TIME THAT INTERNET USERS SPEND EACH DAY USING THE INTERNET THROUGH A DESKTOP, TABLET, OR LAPTOP

AVERAGE TIME THAT MOBILE INTERNET USERS SPEND EACH DAY USING **MOBILE INTERNET**

AVERAGE TIME THAT SOCIAL MEDIA USERS SPEND EACH DAY **USING SOCIAL MEDIA**



we are social



5H 55M

3H 06M

3H 05M



INTERNET USE



TOTAL NUMBER OF ACTIVE **INTERNET USERS** INTERNET USERS AS A PERCENTAGE OF TOTAL POPULATION

SHARE OF WEB TRAFFIC (PAGE VIEWS): DESKTOP AND LAPTOP COMPUTERS SHARE OF WEB TRAFFIC (PAGE VIEWS): MOBILE PHONES AND TABLETS



53% 108M



77%





SOCIAL MEDIA USE



TOTAL NUMBER OF ACTIVE SOCIAL MEDIA USERS (MAU) ACTIVE SOCIAL MEDIA USERS AS A PERCENTAGE OF TOTAL POPULATION NUMBER OF ACTIVE MOBILE SOCIAL MEDIA USERS MOBILE SOCIAL USERS AS A PERCENTAGE OF TOTAL POPULATION PERCENTAGE OF TOTAL SOCIAL USERS ACCESSING VIA MOBILE











92M

45%

68M

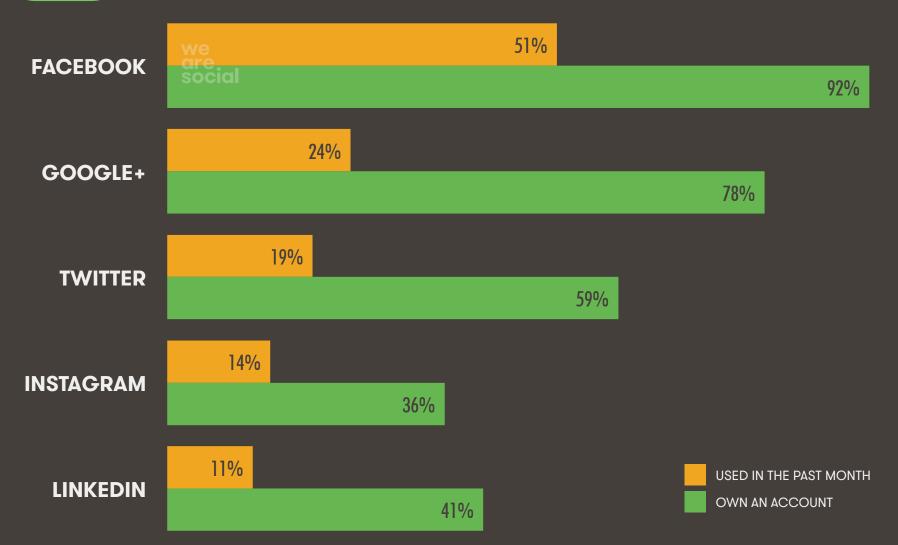
34%



TOP SOCIAL MEDIA PLATFORMS



FIGURES REPRESENT THE PERCENTAGE OF INTERNET USERS SURVEYED BY GLOBALWEBINDEX





MOBILE USE



TOTAL NUMBER OF ACTIVE MOBILE SUBSCRIPTIONS

PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE PRE-PAID PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE SUBSCRIPTIONS THAT ARE 3G CONNECTIONS



77%



23%





ACTIVITIES ON MOBILE



PERCENTAGE
OF THE TOTAL
POPULATION USING
SOCIAL MEDIA APPS

PERCENTAGE OF THE TOTAL POPULATION WATCHING VIDEOS ON MOBILE (YOUTUBE)

PERCENTAGE
OF THE TOTAL
POPULATION USING
GAME APPS

PERCENTAGE OF THE TOTAL POPULATION USING LOCATION-BASED APPS PERCENTAGE OF THE TOTAL POPULATION USING BANKING OR FINANCE APPS











29%

43%

27%

12%



SMARTPHONE USE



SMARTPHONE PENETRATION AS A PERCENTAGE OF THE TOTAL POPULATION

SMARTPHONE USERS SEARCHING FOR LOCAL INFORMATION VIA THEIR PHONE

SMARTPHONE USERS RESEARCHING PRODUCTS VIA THEIR PHONE

SMARTPHONE USERS WHO HAVE MADE A PURCHASE VIA THEIR **PHONE**



89%



82%





MOBILE INTERNET INDICATORS

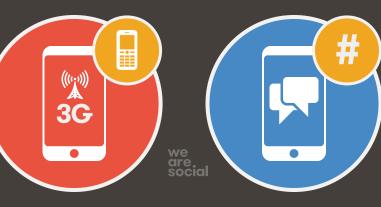


NUMBER OF ACTIVE 3G MOBILE SUBSCRIPTIONS 3G SUBSCRIPTIONS AS A PERCENTAGE OF ALL MOBILE SUBSCRIPTIONS ACTIVE SOCIAL MEDIA
USERS ACCESSING
SOCIAL MEDIA ON A
MOBILE DEVICE

PENETRATION OF MOBILE SOCIAL AS A PERCENTAGE OF THE TOTAL POPULATION



110M 40%



68M





CANADA

JUN 2014

DIGITAL LANDSCAPE



34,835,000



81%

19%

TOTAL POPULATION

URBAN RURAL

33,000,000

INTERNET USERS



95%

INTERNET PENETRATION

19,400,000

ACTIVE SOCIAL MEDIA USERS



56%

SOCIAL MEDIA PENETRATION

28,200,000

ACTIVE MOBILE SUBSCRIPTIONS



81%

MOBILE SUBSCRIPTION PENETRATION

15,400,000

ACTIVE MOBILE SOCIAL USERS



44%

MOBILE SOCIAL PENETRATION



TIME SPENT ONLINE



AVERAGE TIME THAT INTERNET USERS SPEND EACH DAY USING THE INTERNET THROUGH A DESKTOP, TABLET, OR LAPTOP

AVERAGE TIME THAT MOBILE INTERNET USERS SPEND EACH DAY USING MOBILE INTERNET AVERAGE TIME THAT SOCIAL MEDIA USERS SPEND EACH DAY USING SOCIAL MEDIA



we are social



4H 50M

1H 52M

1H 55M



INTERNET USE



TOTAL NUMBER OF ACTIVE **INTERNET USERS** INTERNET USERS AS A PERCENTAGE OF TOTAL POPULATION

SHARE OF WEB TRAFFIC (PAGE VIEWS): DESKTOP AND LAPTOP COMPUTERS SHARE OF WEB TRAFFIC (PAGE VIEWS): MOBILE PHONES AND TABLETS



95% **33M**



77%





SOCIAL MEDIA USE



TOTAL NUMBER OF ACTIVE SOCIAL MEDIA USERS (MAU) ACTIVE SOCIAL MEDIA
USERS AS A PERCENTAGE
OF TOTAL POPULATION

NUMBER OF ACTIVE MOBILE SOCIAL MEDIA USERS MOBILE SOCIAL USERS AS A PERCENTAGE OF TOTAL POPULATION PERCENTAGE OF TOTAL SOCIAL USERS ACCESSING VIA MOBILE









19.4M

56%

15.4M

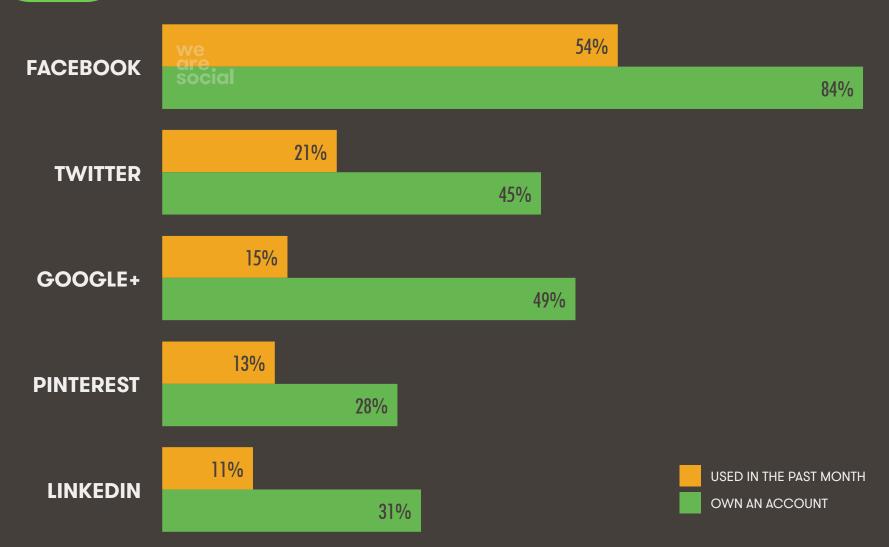
44%



TOP SOCIAL MEDIA PLATFORMS



FIGURES REPRESENT THE PERCENTAGE OF INTERNET USERS SURVEYED BY GLOBALWEBINDEX





MOBILE USE



TOTAL NUMBER OF **ACTIVE MOBILE SUBSCRIPTIONS**

PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE PRE-PAID

PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE SUBSCRIPTIONS THAT **ARE 3G CONNECTIONS**



28.2M

16%



84%





ACTIVITIES ON MOBILE



PERCENTAGE
OF THE TOTAL
POPULATION USING
SOCIAL MEDIA APPS

PERCENTAGE OF THE TOTAL POPULATION WATCHING VIDEOS ON MOBILE (YOUTUBE)

PERCENTAGE
OF THE TOTAL
POPULATION USING
GAME APPS

PERCENTAGE OF THE TOTAL POPULATION USING LOCATION-BASED APPS PERCENTAGE OF THE TOTAL POPULATION USING BANKING OR FINANCE APPS











49%

71%

58%

12%



SMARTPHONE USE



SMARTPHONE
PENETRATION AS A
PERCENTAGE OF THE
TOTAL POPULATION

SMARTPHONE USERS SEARCHING FOR LOCAL INFORMATION VIA THEIR PHONE SMARTPHONE USERS
RESEARCHING
PRODUCTS VIA
THEIR PHONE

SMARTPHONE USERS WHO HAVE MADE A PURCHASE VIA THEIR PHONE



89%



77%





MOBILE INTERNET INDICATORS



NUMBER OF ACTIVE 3G MOBILE SUBSCRIPTIONS 3G SUBSCRIPTIONS AS A PERCENTAGE OF ALL MOBILE SUBSCRIPTIONS

((i)))
3G

ACTIVE SOCIAL MEDIA
USERS ACCESSING
SOCIAL MEDIA ON A
MOBILE DEVICE

PENETRATION OF MOBILE SOCIAL AS A PERCENTAGE OF THE TOTAL POPULATION

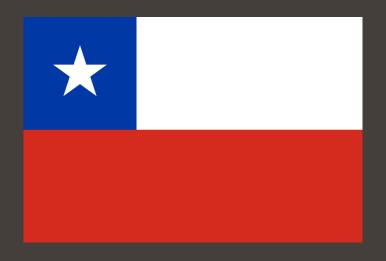


53%



15.4M





CHILE



DIGITAL LANDSCAPE



17,364,000



89%



TOTAL POPULATION

URBAN RURAL

11,687,000

INTERNET USERS



67%

INTERNET PENETRATION

10,600,000

ACTIVE SOCIAL MEDIA USERS



61%

SOCIAL MEDIA PENETRATION

27,100,000

ACTIVE MOBILE SUBSCRIPTIONS



156%

MOBILE SUBSCRIPTION PENETRATION

8,600,000

ACTIVE MOBILE SOCIAL USERS



50%

MOBILE SOCIAL PENETRATION

INTERNET USE



TOTAL NUMBER OF ACTIVE **INTERNET USERS** INTERNET USERS AS A PERCENTAGE OF TOTAL POPULATION

SHARE OF WEB TRAFFIC (PAGE VIEWS): DESKTOP AND LAPTOP COMPUTERS SHARE OF WEB TRAFFIC (PAGE VIEWS): MOBILE PHONES AND TABLETS



67% 11.7M



74%





SOCIAL MEDIA USE



TOTAL NUMBER OF ACTIVE SOCIAL MEDIA USERS (MAU) ACTIVE SOCIAL MEDIA
USERS AS A PERCENTAGE
OF TOTAL POPULATION

NUMBER OF ACTIVE MOBILE SOCIAL MEDIA USERS MOBILE SOCIAL USERS AS A PERCENTAGE OF TOTAL POPULATION PERCENTAGE OF TOTAL SOCIAL USERS ACCESSING VIA MOBILE









10.6M

61%

8.6M

50%



MOBILE USE



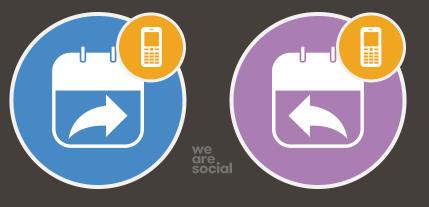
TOTAL NUMBER OF ACTIVE MOBILE SUBSCRIPTIONS

PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE PRE-PAID PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE SUBSCRIPTIONS THAT ARE 3G CONNECTIONS



27.1M 72%



28%





MOBILE INTERNET INDICATORS



NUMBER OF ACTIVE 3G MOBILE SUBSCRIPTIONS 3G SUBSCRIPTIONS AS A PERCENTAGE OF ALL MOBILE SUBSCRIPTIONS

((i)))
3G

ACTIVE SOCIAL MEDIA
USERS ACCESSING
SOCIAL MEDIA ON A
MOBILE DEVICE

PENETRATION OF MOBILE SOCIAL AS A PERCENTAGE OF THE TOTAL POPULATION



22%



8.60M





COLOMBIA

DIGITAL LANDSCAPE

46,245,000 TOTAL POPULATION



75% 25%

URBAN

RURAL

25,661,000

INTERNET USERS



55%

INTERNET PENETRATION

22,000,000

ACTIVE SOCIAL MEDIA USERS



48%

SOCIAL MEDIA PENETRATION

48,200,000

ACTIVE MOBILE SUBSCRIPTIONS



104%

MOBILE SUBSCRIPTION PENETRATION

15,600,000

ACTIVE MOBILE SOCIAL USERS



34%

MOBILE SOCIAL PENETRATION

INTERNET USE

TOTAL NUMBER OF ACTIVE **INTERNET USERS** INTERNET USERS AS A PERCENTAGE OF TOTAL POPULATION

SHARE OF WEB TRAFFIC (PAGE VIEWS): DESKTOP AND LAPTOP COMPUTERS SHARE OF WEB TRAFFIC (PAGE VIEWS): MOBILE PHONES AND TABLETS



25.7M



55%



83%





SOCIAL MEDIA USE



ACTIVE SOCIAL MEDIA
USERS AS A PERCENTAGE
OF TOTAL POPULATION

NUMBER OF ACTIVE MOBILE SOCIAL MEDIA USERS

MOBILE SOCIAL USERS AS A PERCENTAGE OF TOTAL POPULATION PERCENTAGE OF TOTAL SOCIAL USERS ACCESSING VIA MOBILE









22.0M

48%

15.6M

34%

MOBILE USE

TOTAL NUMBER OF **ACTIVE MOBILE SUBSCRIPTIONS**

PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE PRE-PAID

PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE SUBSCRIPTIONS THAT **ARE 3G CONNECTIONS**



48.2M



78%



22%





MOBILE INTERNET INDICATORS



NUMBER OF ACTIVE 3G MOBILE SUBSCRIPTIONS

3G SUBSCRIPTIONS AS A PERCENTAGE OF ALL MOBILE SUBSCRIPTIONS **ACTIVE SOCIAL MEDIA USERS ACCESSING** SOCIAL MEDIA ON A MOBILE DEVICE

PENETRATION OF MOBILE SOCIAL AS A PERCENTAGE OF THE TOTAL POPULATION



8.2M



17%



15.6M





COSTA RICA

JUN 2014

DIGITAL LANDSCAPE



4,755,000



65%

35%

TOTAL POPULATION

INTERNET USERS

URBAN RURAL

2,511,000



53%

INTERNET PENETRATION

2,400,000



50%

SOCIAL MEDIA PENETRATION

ACTIVE SOCIAL MEDIA USERS

6,300,000



132%

MOBILE SUBSCRIPTION PENETRATION

ACTIVE MOBILE SUBSCRIPTIONS





46%

MOBILE SOCIAL PENETRATION

ACTIVE MOBILE SOCIAL USERS



INTERNET USE



TOTAL NUMBER OF ACTIVE **INTERNET USERS** INTERNET USERS AS A PERCENTAGE OF TOTAL POPULATION

SHARE OF WEB TRAFFIC (PAGE VIEWS): DESKTOP AND LAPTOP COMPUTERS SHARE OF WEB TRAFFIC (PAGE VIEWS): MOBILE PHONES AND TABLETS



2.5M



53%



64%





SOCIAL MEDIA USE



TOTAL NUMBER OF ACTIVE SOCIAL MEDIA USERS (MAU) ACTIVE SOCIAL MEDIA
USERS AS A PERCENTAGE
OF TOTAL POPULATION

NUMBER OF ACTIVE MOBILE SOCIAL MEDIA USERS MOBILE SOCIAL USERS AS A PERCENTAGE OF TOTAL POPULATION PERCENTAGE OF TOTAL SOCIAL USERS ACCESSING VIA MOBILE









2.4M

50%

2.2M

46%



MOBILE USE



TOTAL NUMBER OF ACTIVE MOBILE SUBSCRIPTIONS PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE PRE-PAID PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE POST-PAID PERCENTAGE OF MOBILE SUBSCRIPTIONS THAT ARE 3G CONNECTIONS



6.3M



62%



38%





MOBILE INTERNET INDICATORS

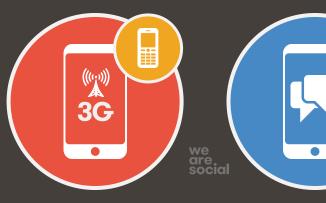


NUMBER OF ACTIVE 3G MOBILE SUBSCRIPTIONS 3G SUBSCRIPTIONS AS A PERCENTAGE OF ALL MOBILE SUBSCRIPTIONS ACTIVE SOCIAL MEDIA
USERS ACCESSING
SOCIAL MEDIA ON A
MOBILE DEVICE

PENETRATION OF MOBILE SOCIAL AS A PERCENTAGE OF THE TOTAL POPULATION



2.5M 40%



2.2M





CUBA



DIGITAL LANDSCAPE



11,047,000

76%

24%

TOTAL POPULATION

URBAN RURAL

3,091,000

INTERNET USERS



28%

INTERNET PENETRATION

N/A

ACTIVE SOCIAL MEDIA USERS



[N/A]

SOCIAL MEDIA PENETRATION

2,000,000

ACTIVE MOBILE SUBSCRIPTIONS



18%

MOBILE SUBSCRIPTION PENETRATION

N/A

ACTIVE MOBILE SOCIAL USERS



[N/A]

MOBILE SOCIAL PENETRATION



INTERNET USE



TOTAL NUMBER OF ACTIVE **INTERNET USERS** INTERNET USERS AS A PERCENTAGE OF TOTAL POPULATION

SHARE OF WEB TRAFFIC (PAGE VIEWS): DESKTOP AND LAPTOP COMPUTERS SHARE OF WEB TRAFFIC (PAGE VIEWS): MOBILE PHONES AND TABLETS



28% 3.09M



98%





MOBILE USE



TOTAL NUMBER OF **ACTIVE MOBILE SUBSCRIPTIONS**

PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE PRE-PAID

PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE SUBSCRIPTIONS THAT **ARE 3G CONNECTIONS**



2.0M



96%



4%



~ 0%



DOMINICAN REPUBLIC



DIGITAL LANDSCAPE



10,350,000

70%

30%

TOTAL POPULATION

URBAN RURAL

5,073,000

INTERNET USERS



49%

INTERNET PENETRATION

3,400,000

ACTIVE SOCIAL MEDIA USERS



33%

SOCIAL MEDIA PENETRATION

9,300,000

ACTIVE MOBILE SUBSCRIPTIONS



90%

MOBILE SUBSCRIPTION PENETRATION

2,600,000

ACTIVE MOBILE SOCIAL USERS



25%

MOBILE SOCIAL PENETRATION



INTERNET USE



TOTAL NUMBER OF ACTIVE **INTERNET USERS** INTERNET USERS AS A PERCENTAGE OF TOTAL POPULATION

SHARE OF WEB TRAFFIC (PAGE VIEWS): DESKTOP AND LAPTOP COMPUTERS SHARE OF WEB TRAFFIC (PAGE VIEWS): MOBILE PHONES AND TABLETS



49%



78%





SOCIAL MEDIA USE



TOTAL NUMBER OF ACTIVE SOCIAL MEDIA USERS (MAU) ACTIVE SOCIAL MEDIA
USERS AS A PERCENTAGE
OF TOTAL POPULATION

NUMBER OF ACTIVE MOBILE SOCIAL MEDIA USERS MOBILE SOCIAL USERS AS A PERCENTAGE OF TOTAL POPULATION PERCENTAGE OF TOTAL SOCIAL USERS ACCESSING VIA MOBILE











3.4M

33%

2.6M

25%



MOBILE USE



TOTAL NUMBER OF **ACTIVE MOBILE SUBSCRIPTIONS**

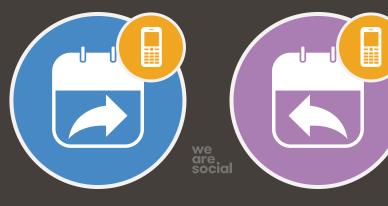
PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE PRE-PAID

PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE SUBSCRIPTIONS THAT **ARE 3G CONNECTIONS**



9.3M



17% 83%





MOBILE INTERNET INDICATORS



NUMBER OF ACTIVE 3G MOBILE SUBSCRIPTIONS 3G SUBSCRIPTIONS AS A PERCENTAGE OF ALL MOBILE SUBSCRIPTIONS ACTIVE SOCIAL MEDIA
USERS ACCESSING
SOCIAL MEDIA ON A
MOBILE DEVICE

PENETRATION OF MOBILE SOCIAL AS A PERCENTAGE OF THE TOTAL POPULATION



1.6M 17%



2.6M





ECUADOR

JUN 2014

DIGITAL LANDSCAPE



15,654,000



68%

32%

TOTAL POPULATION

URBAN RURAL

6,012,000



38%

INTERNET USERS

INTERNET PENETRATION

7,400,000 **ACTIVE SOCIAL MEDIA USERS**



47%

SOCIAL MEDIA PENETRATION

17,500,000



112%

ACTIVE MOBILE SUBSCRIPTIONS



MOBILE SUBSCRIPTION PENETRATION

5,400,000

34%

ACTIVE MOBILE SOCIAL USERS

MOBILE SOCIAL PENETRATION



INTERNET USE



TOTAL NUMBER OF ACTIVE **INTERNET USERS** INTERNET USERS AS A PERCENTAGE OF TOTAL POPULATION

SHARE OF WEB TRAFFIC (PAGE VIEWS): DESKTOP AND LAPTOP COMPUTERS SHARE OF WEB TRAFFIC (PAGE VIEWS): MOBILE PHONES AND TABLETS



38% 6.0M



84%





SOCIAL MEDIA USE



TOTAL NUMBER OF ACTIVE SOCIAL MEDIA USERS (MAU) ACTIVE SOCIAL MEDIA
USERS AS A PERCENTAGE
OF TOTAL POPULATION

NUMBER OF ACTIVE MOBILE SOCIAL MEDIA USERS MOBILE SOCIAL USERS AS A PERCENTAGE OF TOTAL POPULATION PERCENTAGE OF TOTAL SOCIAL USERS ACCESSING VIA MOBILE









7.4M

47%

5.4M

34%



MOBILE USE



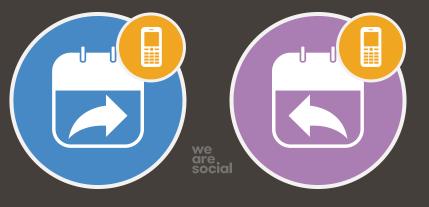
TOTAL NUMBER OF ACTIVE MOBILE SUBSCRIPTIONS

PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE PRE-PAID PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE SUBSCRIPTIONS THAT ARE 3G CONNECTIONS



17.5M 80%



20%





MOBILE INTERNET INDICATORS

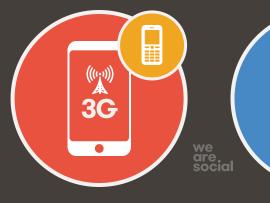


NUMBER OF ACTIVE 3G MOBILE SUBSCRIPTIONS 3G SUBSCRIPTIONS AS A PERCENTAGE OF ALL MOBILE SUBSCRIPTIONS ACTIVE SOCIAL MEDIA
USERS ACCESSING
SOCIAL MEDIA ON A
MOBILE DEVICE

PENETRATION OF MOBILE SOCIAL AS A PERCENTAGE OF THE TOTAL POPULATION



2.98M 17%



5.40M





EL SALVADOR

JUN 2014

DIGITAL LANDSCAPE



6,126,000

TOTAL POPULATION



65% 35%

URBAN

RURAL

1,743,000

INTERNET USERS



28%

INTERNET PENETRATION

2,200,000



36%

SOCIAL MEDIA PENETRATION

8,500,000

ACTIVE SOCIAL MEDIA USERS

ACTIVE MOBILE SUBSCRIPTIONS



139%

MOBILE SUBSCRIPTION PENETRATION

1,920,000

ACTIVE MOBILE SOCIAL USERS



31%

MOBILE SOCIAL PENETRATION

INTERNET USE

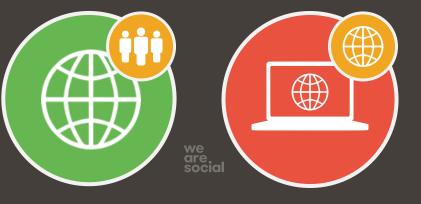


TOTAL NUMBER OF ACTIVE **INTERNET USERS** INTERNET USERS AS A PERCENTAGE OF TOTAL POPULATION

SHARE OF WEB TRAFFIC (PAGE VIEWS): DESKTOP AND LAPTOP COMPUTERS SHARE OF WEB TRAFFIC (PAGE VIEWS): MOBILE PHONES AND TABLETS



1.74M 28%



76%



SOCIAL MEDIA USE



TOTAL NUMBER OF ACTIVE SOCIAL MEDIA USERS (MAU) ACTIVE SOCIAL MEDIA
USERS AS A PERCENTAGE
OF TOTAL POPULATION

NUMBER OF ACTIVE MOBILE SOCIAL MEDIA USERS MOBILE SOCIAL USERS AS A PERCENTAGE OF TOTAL POPULATION PERCENTAGE OF TOTAL SOCIAL USERS ACCESSING VIA MOBILE









2.2M

36%

1.9M

31%



MOBILE USE



TOTAL NUMBER OF ACTIVE MOBILE SUBSCRIPTIONS

PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE PRE-PAID PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE SUBSCRIPTIONS THAT ARE 3G CONNECTIONS



8.5M 8



87%



13%





MOBILE INTERNET INDICATORS



NUMBER OF ACTIVE 3G MOBILE SUBSCRIPTIONS 3G SUBSCRIPTIONS AS A PERCENTAGE OF ALL MOBILE SUBSCRIPTIONS ACTIVE SOCIAL MEDIA
USERS ACCESSING
SOCIAL MEDIA ON A
MOBILE DEVICE

PENETRATION OF MOBILE SOCIAL AS A PERCENTAGE OF THE TOTAL POPULATION



1.02M 12%



1.92M





GUADELOUPE

JUN 2014

DIGITAL LANDSCAPE



409,000

TOTAL POPULATION



50% 50%

URBAN

RURAL

156,000



38%

INTERNET PENETRATION

184,000 **ACTIVE SOCIAL MEDIA USERS**



45%

SOCIAL MEDIA PENETRATION

718,000



176%

ACTIVE MOBILE SUBSCRIPTIONS



MOBILE SUBSCRIPTION PENETRATION

138,000

34%

ACTIVE MOBILE SOCIAL USERS

MOBILE SOCIAL PENETRATION



INTERNET USE



TOTAL NUMBER OF ACTIVE **INTERNET USERS** INTERNET USERS AS A PERCENTAGE OF TOTAL POPULATION

SHARE OF WEB TRAFFIC (PAGE VIEWS): DESKTOP AND LAPTOP COMPUTERS SHARE OF WEB TRAFFIC (PAGE VIEWS): MOBILE PHONES AND TABLETS



156K



38%



74%





SOCIAL MEDIA USE



TOTAL NUMBER OF ACTIVE SOCIAL MEDIA USERS (MAU) ACTIVE SOCIAL MEDIA
USERS AS A PERCENTAGE
OF TOTAL POPULATION

NUMBER OF ACTIVE MOBILE SOCIAL MEDIA USERS MOBILE SOCIAL USERS AS A PERCENTAGE OF TOTAL POPULATION PERCENTAGE OF TOTAL SOCIAL USERS ACCESSING VIA MOBILE











184K

45%

138K

34%



MOBILE USE

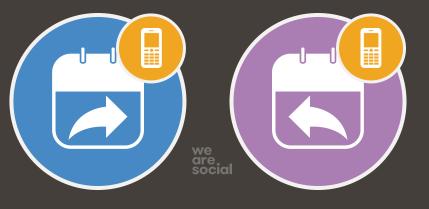


TOTAL NUMBER OF ACTIVE MOBILE SUBSCRIPTIONS

PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE PRE-PAID PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE POST-PAID PERCENTAGE OF MOBILE SUBSCRIPTIONS THAT ARE 3G CONNECTIONS



718K 44%



56%





MOBILE INTERNET INDICATORS



NUMBER OF ACTIVE 3G MOBILE SUBSCRIPTIONS 3G SUBSCRIPTIONS AS A PERCENTAGE OF ALL MOBILE SUBSCRIPTIONS

3G

ACTIVE SOCIAL MEDIA
USERS ACCESSING
SOCIAL MEDIA ON A
MOBILE DEVICE

PENETRATION OF MOBILE SOCIAL AS A PERCENTAGE OF THE TOTAL POPULATION



237K

33%



138K





GUATEMALA

JUN 2014

DIGITAL LANDSCAPE



14,647,000



50% 50%

URBAN

RURAL

2,717,000

TOTAL POPULATION





19%

INTERNET PENETRATION

3,200,000 **ACTIVE SOCIAL MEDIA USERS**



22%

SOCIAL MEDIA PENETRATION

16,800,000



115%

ACTIVE MOBILE SUBSCRIPTIONS



MOBILE SUBSCRIPTION PENETRATION

2,800,000

ACTIVE MOBILE SOCIAL USERS



19%

MOBILE SOCIAL PENETRATION



INTERNET USE



TOTAL NUMBER OF ACTIVE **INTERNET USERS** INTERNET USERS AS A PERCENTAGE OF TOTAL POPULATION

SHARE OF WEB TRAFFIC (PAGE VIEWS): DESKTOP AND LAPTOP COMPUTERS SHARE OF WEB TRAFFIC (PAGE VIEWS): MOBILE PHONES AND TABLETS



2.7M 19%



68%





SOCIAL MEDIA USE



TOTAL NUMBER OF ACTIVE SOCIAL MEDIA USERS (MAU) ACTIVE SOCIAL MEDIA
USERS AS A PERCENTAGE
OF TOTAL POPULATION

NUMBER OF ACTIVE MOBILE SOCIAL MEDIA USERS MOBILE SOCIAL USERS AS A PERCENTAGE OF TOTAL POPULATION PERCENTAGE OF TOTAL SOCIAL USERS ACCESSING VIA MOBILE









3.2M

22%

2.8M

19%



MOBILE USE



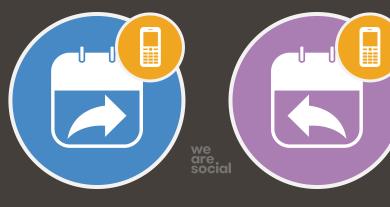
TOTAL NUMBER OF ACTIVE MOBILE SUBSCRIPTIONS

PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE PRE-PAID PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE SUBSCRIPTIONS THAT ARE 3G CONNECTIONS



16.8M 91%



9%



JUN 2014

MOBILE INTERNET INDICATORS

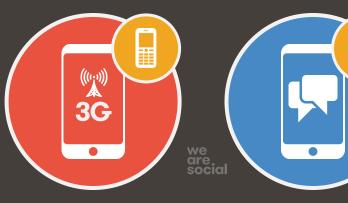


NUMBER OF ACTIVE 3G MOBILE SUBSCRIPTIONS 3G SUBSCRIPTIONS AS A PERCENTAGE OF ALL MOBILE SUBSCRIPTIONS ACTIVE SOCIAL MEDIA
USERS ACCESSING
SOCIAL MEDIA ON A
MOBILE DEVICE

PENETRATION OF MOBILE SOCIAL AS A PERCENTAGE OF THE TOTAL POPULATION



2.0M 12%



2% **2.8M**





GUYANA

JUN 2014

DIGITAL LANDSCAPE



736,000



28%

72%

TOTAL POPULATION

URBAN RURAL

295,000



40%

INTERNET PENETRATION

INTERNET USERS

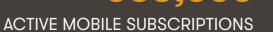




24%

SOCIAL MEDIA PENETRATION

638,000

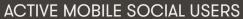




87%

MOBILE SUBSCRIPTION PENETRATION

132,000





18%

MOBILE SOCIAL PENETRATION



INTERNET USE



TOTAL NUMBER OF ACTIVE **INTERNET USERS** INTERNET USERS AS A PERCENTAGE OF TOTAL POPULATION

SHARE OF WEB TRAFFIC (PAGE VIEWS): DESKTOP AND LAPTOP COMPUTERS SHARE OF WEB TRAFFIC (PAGE VIEWS): MOBILE PHONES AND TABLETS



295K



40%



82%





SOCIAL MEDIA USE



TOTAL NUMBER OF ACTIVE SOCIAL MEDIA USERS (MAU) ACTIVE SOCIAL MEDIA
USERS AS A PERCENTAGE
OF TOTAL POPULATION

NUMBER OF ACTIVE MOBILE SOCIAL MEDIA USERS MOBILE SOCIAL USERS AS A PERCENTAGE OF TOTAL POPULATION PERCENTAGE OF TOTAL SOCIAL USERS ACCESSING VIA MOBILE











176K

24%

132K

18%



MOBILE USE



TOTAL NUMBER OF ACTIVE MOBILE SUBSCRIPTIONS

PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE PRE-PAID PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE SUBSCRIPTIONS THAT ARE 3G CONNECTIONS



638K



97%



3%





MOBILE INTERNET INDICATORS



NUMBER OF **ACTIVE 3G MOBILE SUBSCRIPTIONS**

3G SUBSCRIPTIONS AS A PERCENTAGE OF ALL MOBILE SUBSCRIPTIONS

((i)))
3G

ACTIVE SOCIAL MEDIA USERS ACCESSING SOCIAL MEDIA ON A MOBILE DEVICE

PENETRATION OF MOBILE SOCIAL AS A PERCENTAGE OF THE TOTAL POPULATION



7%



132K





HAITI

DIGITAL LANDSCAPE



9,997,000

TOTAL POPULATION



53%

47%

URBAN RURAL

1,218,000

INTERNET USERS



12%

INTERNET PENETRATION

740,000

ACTIVE SOCIAL MEDIA USERS



7%

SOCIAL MEDIA PENETRATION

6,100,000

ACTIVE MOBILE SUBSCRIPTIONS



61%

MOBILE SUBSCRIPTION PENETRATION

640,000

ACTIVE MOBILE SOCIAL USERS



6%

MOBILE SOCIAL PENETRATION

INTERNET USE

TOTAL NUMBER OF ACTIVE **INTERNET USERS** INTERNET USERS AS A PERCENTAGE OF TOTAL POPULATION

SHARE OF WEB TRAFFIC (PAGE VIEWS): DESKTOP AND LAPTOP COMPUTERS SHARE OF WEB TRAFFIC (PAGE VIEWS): MOBILE PHONES AND TABLETS



1.2M



12%



49%



SOCIAL MEDIA USE



TOTAL NUMBER OF ACTIVE SOCIAL MEDIA USERS (MAU) ACTIVE SOCIAL MEDIA
USERS AS A PERCENTAGE
OF TOTAL POPULATION

NUMBER OF ACTIVE MOBILE SOCIAL MEDIA USERS MOBILE SOCIAL USERS AS A PERCENTAGE OF TOTAL POPULATION PERCENTAGE OF TOTAL SOCIAL USERS ACCESSING VIA MOBILE









740K

7%

640K

6%

MOBILE USE

TOTAL NUMBER OF ACTIVE MOBILE SUBSCRIPTIONS

PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE PRE-PAID PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE SUBSCRIPTIONS THAT ARE 3G CONNECTIONS



6.1M



78%



22%



MOBILE INTERNET INDICATORS

NUMBER OF **ACTIVE 3G MOBILE SUBSCRIPTIONS**

3G SUBSCRIPTIONS AS A PERCENTAGE OF ALL MOBILE SUBSCRIPTIONS **ACTIVE SOCIAL MEDIA USERS ACCESSING** SOCIAL MEDIA ON A MOBILE DEVICE

PENETRATION OF MOBILE SOCIAL AS A PERCENTAGE OF THE TOTAL POPULATION



610K



10%



640K





HONDURAS

JUN 2014

DIGITAL LANDSCAPE



8,599,000



52%

48%

TOTAL POPULATION

INTERNET USERS

URBAN

RURAL

1,603,000



19%

INTERNET PENETRATION

1,780,000



21%

SOCIAL MEDIA PENETRATION

8,400,000

ACTIVE SOCIAL MEDIA USERS



98%

MOBILE SUBSCRIPTION PENETRATION

1,540,000

ACTIVE MOBILE SUBSCRIPTIONS



ACTIVE MOBILE SOCIAL USERS

18%

MOBILE SOCIAL PENETRATION



INTERNET USE



TOTAL NUMBER OF ACTIVE **INTERNET USERS** INTERNET USERS AS A PERCENTAGE OF TOTAL POPULATION

SHARE OF WEB TRAFFIC (PAGE VIEWS): DESKTOP AND LAPTOP COMPUTERS SHARE OF WEB TRAFFIC (PAGE VIEWS): MOBILE PHONES AND TABLETS



1.6M



19%



75%





SOCIAL MEDIA USE



TOTAL NUMBER OF ACTIVE SOCIAL MEDIA USERS (MAU) ACTIVE SOCIAL MEDIA
USERS AS A PERCENTAGE
OF TOTAL POPULATION

NUMBER OF ACTIVE MOBILE SOCIAL MEDIA USERS MOBILE SOCIAL USERS AS A PERCENTAGE OF TOTAL POPULATION PERCENTAGE OF TOTAL SOCIAL USERS ACCESSING VIA MOBILE









1.78M

21%

1.54M

18%



MOBILE USE



TOTAL NUMBER OF **ACTIVE MOBILE SUBSCRIPTIONS**

PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE PRE-PAID

PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE SUBSCRIPTIONS THAT **ARE 3G CONNECTIONS**



8.4M



94%



6%



JUN 2014

MOBILE INTERNET INDICATORS



NUMBER OF ACTIVE 3G MOBILE SUBSCRIPTIONS 3G SUBSCRIPTIONS AS A PERCENTAGE OF ALL MOBILE SUBSCRIPTIONS

3G

ACTIVE SOCIAL MEDIA
USERS ACCESSING
SOCIAL MEDIA ON A
MOBILE DEVICE

PENETRATION OF MOBILE SOCIAL AS A PERCENTAGE OF THE TOTAL POPULATION



M 14%



1.54M





JAMAICA



DIGITAL LANDSCAPE



2,930,000



52%

48%

TOTAL POPULATION

INTERNET USERS

URBAN RURAL

1,581,000



54%

INTERNET PENETRATION

800,000 **ACTIVE SOCIAL MEDIA USERS**



27%

SOCIAL MEDIA PENETRATION

3,500,000



119%

ACTIVE MOBILE SUBSCRIPTIONS



MOBILE SUBSCRIPTION PENETRATION

ACTIVE MOBILE SOCIAL USERS



23%

MOBILE SOCIAL PENETRATION



INTERNET USE



TOTAL NUMBER OF ACTIVE **INTERNET USERS** INTERNET USERS AS A PERCENTAGE OF TOTAL POPULATION

SHARE OF WEB TRAFFIC (PAGE VIEWS): DESKTOP AND LAPTOP COMPUTERS SHARE OF WEB TRAFFIC (PAGE VIEWS): MOBILE PHONES AND TABLETS



54%



79%





SOCIAL MEDIA USE



TOTAL NUMBER OF ACTIVE SOCIAL MEDIA USERS (MAU) ACTIVE SOCIAL MEDIA
USERS AS A PERCENTAGE
OF TOTAL POPULATION

NUMBER OF ACTIVE MOBILE SOCIAL MEDIA USERS MOBILE SOCIAL USERS AS A PERCENTAGE OF TOTAL POPULATION PERCENTAGE OF TOTAL SOCIAL USERS ACCESSING VIA MOBILE











800K

27%

660K

23%



MOBILE USE



TOTAL NUMBER OF **ACTIVE MOBILE SUBSCRIPTIONS**

PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE PRE-PAID

PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE SUBSCRIPTIONS THAT **ARE 3G CONNECTIONS**



3.5M



86%



14%





MOBILE INTERNET INDICATORS



NUMBER OF ACTIVE 3G MOBILE SUBSCRIPTIONS 3G SUBSCRIPTIONS AS A PERCENTAGE OF ALL MOBILE SUBSCRIPTIONS ACTIVE SOCIAL MEDIA
USERS ACCESSING
SOCIAL MEDIA ON A
MOBILE DEVICE

PENETRATION OF MOBILE SOCIAL AS A PERCENTAGE OF THE TOTAL POPULATION

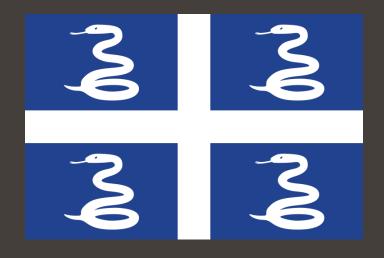


1.09M 31%



660K





MARTINIQUE

JUN 2014

DIGITAL LANDSCAPE



398,000 TOTAL POPULATION



50% 50%

URBAN RURAL

303,000

INTERNET USERS



76%

INTERNET PENETRATION

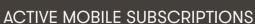
148,000



37%

SOCIAL MEDIA PENETRATION

596,000



ACTIVE SOCIAL MEDIA USERS



150%

MOBILE SUBSCRIPTION PENETRATION

112,000





28%

MOBILE SOCIAL PENETRATION



INTERNET USE



TOTAL NUMBER OF ACTIVE **INTERNET USERS** INTERNET USERS AS A PERCENTAGE OF TOTAL POPULATION

SHARE OF WEB TRAFFIC (PAGE VIEWS): DESKTOP AND LAPTOP COMPUTERS SHARE OF WEB TRAFFIC (PAGE VIEWS): MOBILE PHONES AND TABLETS



303K



76%



64%





SOCIAL MEDIA USE



TOTAL NUMBER OF ACTIVE SOCIAL MEDIA USERS (MAU) ACTIVE SOCIAL MEDIA
USERS AS A PERCENTAGE
OF TOTAL POPULATION

NUMBER OF ACTIVE MOBILE SOCIAL MEDIA USERS MOBILE SOCIAL USERS AS A PERCENTAGE OF TOTAL POPULATION PERCENTAGE OF TOTAL SOCIAL USERS ACCESSING VIA MOBILE











148K

37%

112K

28%



MOBILE USE



TOTAL NUMBER OF ACTIVE MOBILE SUBSCRIPTIONS

PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE PRE-PAID PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE SUBSCRIPTIONS THAT ARE 3G CONNECTIONS



596K 36%



64%





MOBILE INTERNET INDICATORS



NUMBER OF **ACTIVE 3G MOBILE SUBSCRIPTIONS**

3G SUBSCRIPTIONS AS A PERCENTAGE OF ALL MOBILE SUBSCRIPTIONS

3G

ACTIVE SOCIAL MEDIA USERS ACCESSING SOCIAL MEDIA ON A MOBILE DEVICE

PENETRATION OF MOBILE SOCIAL AS A PERCENTAGE OF THE TOTAL POPULATION



4%



112K





MEXICO

JUN 2014

DIGITAL LANDSCAPE



120,287,000

78%

URBAN

22%

TOTAL POPULATION

RURAL

50,923,000

INTERNET USERS



42%

INTERNET PENETRATION

54,000,000

ACTIVE SOCIAL MEDIA USERS



45%

SOCIAL MEDIA PENETRATION

106,600,000

ACTIVE MOBILE SUBSCRIPTIONS



89%

MOBILE SUBSCRIPTION PENETRATION

46,000,000

ACTIVE MOBILE SOCIAL USERS



38%

MOBILE SOCIAL PENETRATION



TIME SPENT ONLINE



AVERAGE TIME THAT INTERNET USERS SPEND EACH DAY USING THE INTERNET THROUGH A DESKTOP, TABLET, OR LAPTOP

AVERAGE TIME THAT
MOBILE INTERNET USERS
SPEND EACH DAY USING
MOBILE INTERNET

AVERAGE TIME THAT SOCIAL MEDIA USERS SPEND EACH DAY USING SOCIAL MEDIA



we are social



5H 06M

3H 17M

2H 58M



INTERNET USE



TOTAL NUMBER OF ACTIVE **INTERNET USERS** INTERNET USERS AS A PERCENTAGE OF TOTAL POPULATION

SHARE OF WEB TRAFFIC (PAGE VIEWS): DESKTOP AND LAPTOP COMPUTERS SHARE OF WEB TRAFFIC (PAGE VIEWS): MOBILE PHONES AND TABLETS



42% 50.9M



73%





SOCIAL MEDIA USE



TOTAL NUMBER OF ACTIVE SOCIAL MEDIA USERS (MAU) ACTIVE SOCIAL MEDIA
USERS AS A PERCENTAGE
OF TOTAL POPULATION

NUMBER OF ACTIVE MOBILE SOCIAL MEDIA USERS MOBILE SOCIAL USERS AS A PERCENTAGE OF TOTAL POPULATION PERCENTAGE OF TOTAL SOCIAL USERS ACCESSING VIA MOBILE









54.0M

45%

46.0M

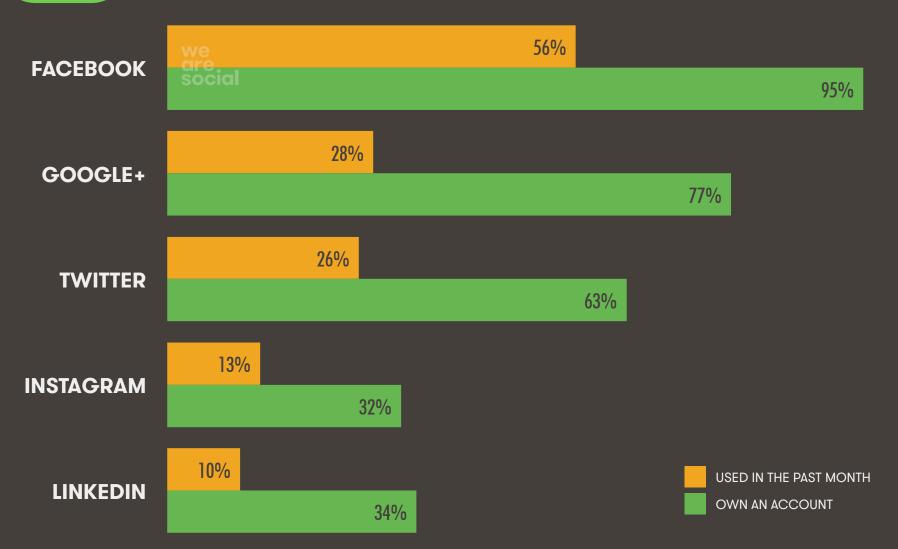
38%



TOP SOCIAL MEDIA PLATFORMS



FIGURES REPRESENT THE PERCENTAGE OF INTERNET USERS SURVEYED BY GLOBALWEBINDEX





MOBILE USE



TOTAL NUMBER OF ACTIVE MOBILE SUBSCRIPTIONS

PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE PRE-PAID PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE SUBSCRIPTIONS THAT ARE 3G CONNECTIONS



107M 84%



16%





ACTIVITIES ON MOBILE



PERCENTAGE
OF THE TOTAL
POPULATION USING
SOCIAL MEDIA APPS

PERCENTAGE OF THE TOTAL POPULATION WATCHING VIDEOS ON MOBILE (YOUTUBE)

PERCENTAGE
OF THE TOTAL
POPULATION USING
GAME APPS

PERCENTAGE OF THE TOTAL POPULATION USING LOCATION-BASED APPS PERCENTAGE OF THE TOTAL POPULATION USING BANKING OR FINANCE APPS











25%

37%

24%

10%



SMARTPHONE USE



SMARTPHONE
PENETRATION AS A
PERCENTAGE OF THE
TOTAL POPULATION

SMARTPHONE USERS SEARCHING FOR LOCAL INFORMATION VIA THEIR PHONE SMARTPHONE USERS
RESEARCHING
PRODUCTS VIA
THEIR PHONE

SMARTPHONE USERS WHO HAVE MADE A PURCHASE VIA THEIR PHONE



37%



95%



91%



MOBILE INTERNET INDICATORS



NUMBER OF ACTIVE 3G MOBILE SUBSCRIPTIONS 3G SUBSCRIPTIONS AS A PERCENTAGE OF ALL MOBILE SUBSCRIPTIONS

3G

ACTIVE SOCIAL MEDIA
USERS ACCESSING
SOCIAL MEDIA ON A
MOBILE DEVICE

PENETRATION OF MOBILE SOCIAL AS A PERCENTAGE OF THE TOTAL POPULATION



34.1M 32%



46.0M





NICARAGUA

JUN 2014

DIGITAL LANDSCAPE



5,849,000



58%

42%

TOTAL POPULATION

URBAN RURAL

892,000



15%

INTERNET PENETRATION

1,180,000

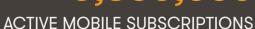
ACTIVE SOCIAL MEDIA USERS



20%

SOCIAL MEDIA PENETRATION

6,800,000





116%

MOBILE SUBSCRIPTION PENETRATION

900,000







MOBILE SOCIAL PENETRATION



INTERNET USE



TOTAL NUMBER OF ACTIVE **INTERNET USERS** INTERNET USERS AS A PERCENTAGE OF TOTAL POPULATION

SHARE OF WEB TRAFFIC (PAGE VIEWS): DESKTOP AND LAPTOP COMPUTERS SHARE OF WEB TRAFFIC (PAGE VIEWS): MOBILE PHONES AND TABLETS



892K



15%



79%





SOCIAL MEDIA USE



TOTAL NUMBER OF **ACTIVE SOCIAL** MEDIA USERS (MAU)

ACTIVE SOCIAL MEDIA USERS AS A PERCENTAGE OF TOTAL POPULATION

NUMBER OF ACTIVE MOBILE SOCIAL **MEDIA USERS**

MOBILE SOCIAL USERS AS A PERCENTAGE OF TOTAL POPULATION

PERCENTAGE OF **TOTAL SOCIAL USERS ACCESSING VIA MOBILE**











1.18M

20%

900K



MOBILE USE



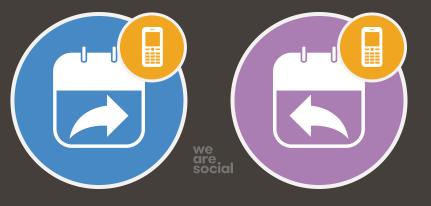
TOTAL NUMBER OF ACTIVE MOBILE SUBSCRIPTIONS

PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE PRE-PAID PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE SUBSCRIPTIONS THAT ARE 3G CONNECTIONS



6.8M 81%



19%



JUN 2014

MOBILE INTERNET INDICATORS

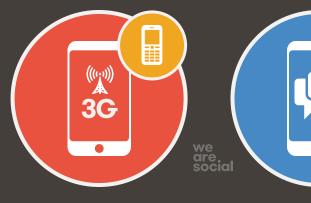


NUMBER OF ACTIVE 3G MOBILE SUBSCRIPTIONS 3G SUBSCRIPTIONS AS A PERCENTAGE OF ALL MOBILE SUBSCRIPTIONS ACTIVE SOCIAL MEDIA
USERS ACCESSING
SOCIAL MEDIA ON A
MOBILE DEVICE

PENETRATION OF MOBILE SOCIAL AS A PERCENTAGE OF THE TOTAL POPULATION



1.02M 15%



900K





PANAMA

JUN 2014

DIGITAL LANDSCAPE



3,608,000



75% 25%

TOTAL POPULATION

URBAN

RURAL

1,900,00 **INTERNET USERS**



53%

INTERNET PENETRATION

1,300,000 **ACTIVE SOCIAL MEDIA USERS**



36%

SOCIAL MEDIA PENETRATION

5,300,000



147%

ACTIVE MOBILE SUBSCRIPTIONS



MOBILE SUBSCRIPTION PENETRATION

1,120,000

31%

ACTIVE MOBILE SOCIAL USERS

MOBILE SOCIAL PENETRATION



INTERNET USE



TOTAL NUMBER OF ACTIVE **INTERNET USERS** INTERNET USERS AS A PERCENTAGE OF TOTAL POPULATION

SHARE OF WEB TRAFFIC (PAGE VIEWS): DESKTOP AND LAPTOP COMPUTERS SHARE OF WEB TRAFFIC (PAGE VIEWS): MOBILE PHONES AND TABLETS



1.9M 53%



70%





SOCIAL MEDIA USE



TOTAL NUMBER OF ACTIVE SOCIAL MEDIA USERS (MAU) ACTIVE SOCIAL MEDIA
USERS AS A PERCENTAGE
OF TOTAL POPULATION

NUMBER OF ACTIVE MOBILE SOCIAL MEDIA USERS MOBILE SOCIAL USERS AS A PERCENTAGE OF TOTAL POPULATION PERCENTAGE OF TOTAL SOCIAL USERS ACCESSING VIA MOBILE









1.30M

36%

1.12M

31%



MOBILE USE



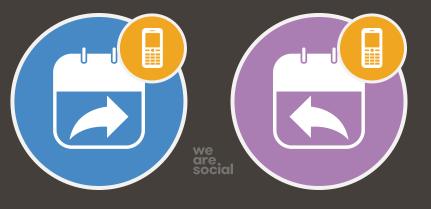
TOTAL NUMBER OF ACTIVE MOBILE SUBSCRIPTIONS

PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE PRE-PAID PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE SUBSCRIPTIONS THAT ARE 3G CONNECTIONS



5.3M 89%



11%



JUN 2014

MOBILE INTERNET INDICATORS



NUMBER OF ACTIVE 3G MOBILE SUBSCRIPTIONS 3G SUBSCRIPTIONS AS A PERCENTAGE OF ALL MOBILE SUBSCRIPTIONS

3G

ACTIVE SOCIAL MEDIA
USERS ACCESSING
SOCIAL MEDIA ON A
MOBILE DEVICE

PENETRATION OF MOBILE SOCIAL AS A PERCENTAGE OF THE TOTAL POPULATION



1.01M 19%



1.12M





PARAGUAY

JUN 2014

DIGITAL LANDSCAPE



6,704,000



62%

38%

TOTAL POPULATION

URBAN RURAL

2,005,000



30%

INTERNET USERS

INTERNET PENETRATION

2,200,000

ACTIVE SOCIAL MEDIA USERS



33%

SOCIAL MEDIA PENETRATION

7,300,000

ACTIVE MOBILE SUBSCRIPTIONS



109%

MOBILE SUBSCRIPTION PENETRATION

2,000,000





30%

MOBILE SOCIAL PENETRATION

INTERNET USE



TOTAL NUMBER OF ACTIVE **INTERNET USERS** INTERNET USERS AS A PERCENTAGE OF TOTAL POPULATION

SHARE OF WEB TRAFFIC (PAGE VIEWS): DESKTOP AND LAPTOP COMPUTERS SHARE OF WEB TRAFFIC (PAGE VIEWS): MOBILE PHONES AND TABLETS



2.01M



30%



67%



SOCIAL MEDIA USE



TOTAL NUMBER OF ACTIVE SOCIAL MEDIA USERS (MAU) ACTIVE SOCIAL MEDIA
USERS AS A PERCENTAGE
OF TOTAL POPULATION

NUMBER OF ACTIVE MOBILE SOCIAL MEDIA USERS MOBILE SOCIAL USERS AS A PERCENTAGE OF TOTAL POPULATION PERCENTAGE OF TOTAL SOCIAL USERS ACCESSING VIA MOBILE









2.2M

33%

2.0M

30%

MOBILE USE



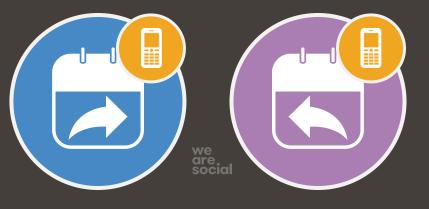
TOTAL NUMBER OF ACTIVE MOBILE SUBSCRIPTIONS

PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE PRE-PAID PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE SUBSCRIPTIONS THAT ARE 3G CONNECTIONS



7.3M 80%



20%





MOBILE INTERNET INDICATORS



NUMBER OF ACTIVE 3G MOBILE SUBSCRIPTIONS 3G SUBSCRIPTIONS AS A PERCENTAGE OF ALL MOBILE SUBSCRIPTIONS

3G

ACTIVE SOCIAL MEDIA
USERS ACCESSING
SOCIAL MEDIA ON A
MOBILE DEVICE

PENETRATION OF MOBILE SOCIAL AS A PERCENTAGE OF THE TOTAL POPULATION



730K

10%



2.0M





PERU



DIGITAL LANDSCAPE



30,148,000 TOTAL POPULATION



77%

23%

URBAN

RURAL

12,584,000

INTERNET USERS



42%

INTERNET PENETRATION

13,200,000

ACTIVE SOCIAL MEDIA USERS



44%

SOCIAL MEDIA PENETRATION

29,200,000

ACTIVE MOBILE SUBSCRIPTIONS



97%

MOBILE SUBSCRIPTION PENETRATION

8,400,000

ACTIVE MOBILE SOCIAL USERS



28%

MOBILE SOCIAL PENETRATION

INTERNET USE



TOTAL NUMBER OF ACTIVE **INTERNET USERS** INTERNET USERS AS A PERCENTAGE OF TOTAL POPULATION

SHARE OF WEB TRAFFIC (PAGE VIEWS): DESKTOP AND LAPTOP COMPUTERS SHARE OF WEB TRAFFIC (PAGE VIEWS): MOBILE PHONES AND TABLETS



42% 12.6M



89%



SOCIAL MEDIA USE



TOTAL NUMBER OF ACTIVE SOCIAL MEDIA USERS (MAU) ACTIVE SOCIAL MEDIA
USERS AS A PERCENTAGE
OF TOTAL POPULATION

NUMBER OF ACTIVE MOBILE SOCIAL MEDIA USERS MOBILE SOCIAL USERS AS A PERCENTAGE OF TOTAL POPULATION PERCENTAGE OF TOTAL SOCIAL USERS ACCESSING VIA MOBILE









13.2M

44%

8.4M

28%

MOBILE USE



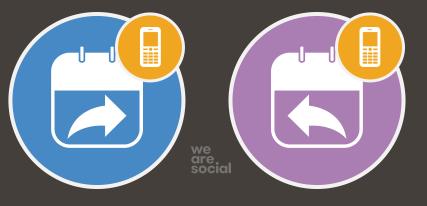
TOTAL NUMBER OF ACTIVE MOBILE SUBSCRIPTIONS

PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE PRE-PAID PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE SUBSCRIPTIONS THAT ARE 3G CONNECTIONS



29.2M 70%



30%





MOBILE INTERNET INDICATORS

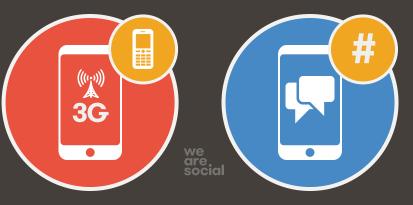


NUMBER OF ACTIVE 3G MOBILE SUBSCRIPTIONS 3G SUBSCRIPTIONS AS A PERCENTAGE OF ALL MOBILE SUBSCRIPTIONS ACTIVE SOCIAL MEDIA
USERS ACCESSING
SOCIAL MEDIA ON A
MOBILE DEVICE

PENETRATION OF MOBILE SOCIAL AS A PERCENTAGE OF THE TOTAL POPULATION



7.6M 26%



8.4M





PUERTO RICO

DIGITAL LANDSCAPE



3,621,000



99%



TOTAL POPULATION

URBAN

RURAL

2,028,000

INTERNET USERS



56%

INTERNET PENETRATION

1,940,000

ACTIVE SOCIAL MEDIA USERS



54%

SOCIAL MEDIA PENETRATION

3,400,000

ACTIVE MOBILE SUBSCRIPTIONS



94%

MOBILE SUBSCRIPTION PENETRATION

1,780,000

ACTIVE MOBILE SOCIAL USERS



49%

MOBILE SOCIAL PENETRATION



INTERNET USE



TOTAL NUMBER
OF ACTIVE
INTERNET USERS

INTERNET USERS AS A PERCENTAGE OF TOTAL POPULATION

SHARE OF WEB TRAFFIC (PAGE VIEWS): DESKTOP AND LAPTOP COMPUTERS

SHARE OF WEB TRAFFIC (PAGE VIEWS): MOBILE PHONES AND TABLETS



2.03M 56%



65%





SOCIAL MEDIA USE



TOTAL NUMBER OF ACTIVE SOCIAL MEDIA USERS (MAU) ACTIVE SOCIAL MEDIA
USERS AS A PERCENTAGE
OF TOTAL POPULATION

NUMBER OF ACTIVE MOBILE SOCIAL MEDIA USERS MOBILE SOCIAL USERS AS A PERCENTAGE OF TOTAL POPULATION PERCENTAGE OF TOTAL SOCIAL USERS ACCESSING VIA MOBILE









1.94M

54%

1.78M

49%



MOBILE USE



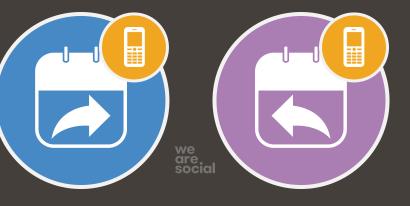
TOTAL NUMBER OF ACTIVE MOBILE SUBSCRIPTIONS

PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE PRE-PAID PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE SUBSCRIPTIONS THAT ARE 3G CONNECTIONS



3.4M 29%



71%





MOBILE INTERNET INDICATORS



NUMBER OF **ACTIVE 3G MOBILE SUBSCRIPTIONS**

3G SUBSCRIPTIONS AS A PERCENTAGE OF ALL MOBILE SUBSCRIPTIONS **ACTIVE SOCIAL MEDIA USERS ACCESSING** SOCIAL MEDIA ON A MOBILE DEVICE

PENETRATION OF MOBILE SOCIAL AS A PERCENTAGE OF THE TOTAL POPULATION



918K



27%



1.78M





SURINAME

JUN 2014

DIGITAL LANDSCAPE



573,000

TOTAL POPULATION



70%

URBAN

30%

RURAL

202,000



35%

INTERNET PENETRATION

170,000



we are. social

30%

SOCIAL MEDIA PENETRATION

1,000,000

ACTIVE SOCIAL MEDIA USERS

ACTIVE MOBILE SUBSCRIPTIONS



174%

MOBILE SUBSCRIPTION PENETRATION

150,000

ACTIVE MOBILE SOCIAL USERS



26%

MOBILE SOCIAL PENETRATION



INTERNET USE



TOTAL NUMBER OF ACTIVE **INTERNET USERS** INTERNET USERS AS A PERCENTAGE OF TOTAL POPULATION

SHARE OF WEB TRAFFIC (PAGE VIEWS): DESKTOP AND LAPTOP COMPUTERS SHARE OF WEB TRAFFIC (PAGE VIEWS): MOBILE PHONES AND TABLETS



202K 35%



63%





SOCIAL MEDIA USE



TOTAL NUMBER OF ACTIVE SOCIAL MEDIA USERS (MAU) ACTIVE SOCIAL MEDIA
USERS AS A PERCENTAGE
OF TOTAL POPULATION

NUMBER OF ACTIVE MOBILE SOCIAL MEDIA USERS MOBILE SOCIAL USERS AS A PERCENTAGE OF TOTAL POPULATION PERCENTAGE OF TOTAL SOCIAL USERS ACCESSING VIA MOBILE









170K

30%

150K

26%



MOBILE USE



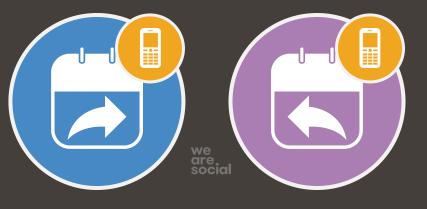
TOTAL NUMBER OF ACTIVE MOBILE SUBSCRIPTIONS

PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE PRE-PAID PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE SUBSCRIPTIONS THAT ARE 3G CONNECTIONS



1.0M 83%



17%





MOBILE INTERNET INDICATORS



NUMBER OF ACTIVE 3G MOBILE SUBSCRIPTIONS 3G SUBSCRIPTIONS AS A PERCENTAGE OF ALL MOBILE SUBSCRIPTIONS ACTIVE SOCIAL MEDIA
USERS ACCESSING
SOCIAL MEDIA ON A
MOBILE DEVICE

PENETRATION OF MOBILE SOCIAL AS A PERCENTAGE OF THE TOTAL POPULATION



20K



2%



150K





TRINIDAD & TOBAGO

JUN 2014

DIGITAL LANDSCAPE



1,224,000



14% 86%

URBAN

RURAL

857,000

TOTAL POPULATION

INTERNET USERS



70%

INTERNET PENETRATION

560,000

ACTIVE SOCIAL MEDIA USERS



46%

SOCIAL MEDIA PENETRATION

1,700,000

ACTIVE MOBILE SUBSCRIPTIONS



139%

MOBILE SUBSCRIPTION PENETRATION

440,000

ACTIVE MOBILE SOCIAL USERS



36%

MOBILE SOCIAL PENETRATION



INTERNET USE



TOTAL NUMBER OF ACTIVE **INTERNET USERS** INTERNET USERS AS A PERCENTAGE OF TOTAL POPULATION

SHARE OF WEB TRAFFIC (PAGE VIEWS): DESKTOP AND LAPTOP COMPUTERS SHARE OF WEB TRAFFIC (PAGE VIEWS): MOBILE PHONES AND TABLETS



857K



70%



78%





SOCIAL MEDIA USE



TOTAL NUMBER OF ACTIVE SOCIAL MEDIA USERS (MAU) ACTIVE SOCIAL MEDIA
USERS AS A PERCENTAGE
OF TOTAL POPULATION

NUMBER OF ACTIVE MOBILE SOCIAL MEDIA USERS MOBILE SOCIAL USERS AS A PERCENTAGE OF TOTAL POPULATION PERCENTAGE OF TOTAL SOCIAL USERS ACCESSING VIA MOBILE











560K

46%

440K

36%



MOBILE USE



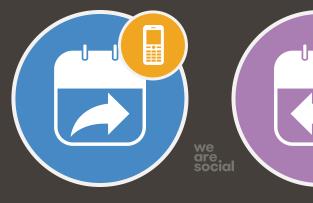
TOTAL NUMBER OF ACTIVE MOBILE SUBSCRIPTIONS

PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE PRE-PAID PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE SUBSCRIPTIONS THAT ARE 3G CONNECTIONS



1.7M 89%



11%





MOBILE INTERNET INDICATORS



NUMBER OF ACTIVE 3G MOBILE SUBSCRIPTIONS 3G SUBSCRIPTIONS AS A PERCENTAGE OF ALL MOBILE SUBSCRIPTIONS

3G

ACTIVE SOCIAL MEDIA
USERS ACCESSING
SOCIAL MEDIA ON A
MOBILE DEVICE

PENETRATION OF MOBILE SOCIAL AS A PERCENTAGE OF THE TOTAL POPULATION

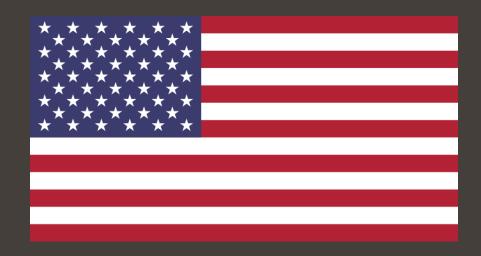


51K 3%



440K





UNITED STATES OF AMERICA

We Are Social

JUN 2014

DIGITAL LANDSCAPE



318,892,000



82%

18%

TOTAL POPULATION

URBAN RURAL

279,834,000

INTERNET USERS



88%

INTERNET PENETRATION

180,000,000

ACTIVE SOCIAL MEDIA USERS



56%

SOCIAL MEDIA PENETRATION

347,200,000

ACTIVE MOBILE SUBSCRIPTIONS



109%

MOBILE SUBSCRIPTION PENETRATION

154,000,000

ACTIVE MOBILE SOCIAL USERS



48%

MOBILE SOCIAL PENETRATION



TIME SPENT ONLINE



AVERAGE TIME THAT INTERNET USERS SPEND EACH DAY USING THE INTERNET THROUGH A DESKTOP, TABLET, OR LAPTOP

AVERAGE TIME THAT MOBILE INTERNET USERS SPEND EACH DAY USING MOBILE INTERNET AVERAGE TIME THAT SOCIAL MEDIA USERS SPEND EACH DAY USING SOCIAL MEDIA



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5H 01M

2H 29M

2H 03M



INTERNET USE



TOTAL NUMBER OF ACTIVE **INTERNET USERS** INTERNET USERS AS A PERCENTAGE OF TOTAL POPULATION

SHARE OF WEB TRAFFIC (PAGE VIEWS): DESKTOP AND LAPTOP COMPUTERS SHARE OF WEB TRAFFIC (PAGE VIEWS): MOBILE PHONES AND TABLETS



280M 88%



71%





SOCIAL MEDIA USE



TOTAL NUMBER OF ACTIVE SOCIAL MEDIA USERS (MAU) ACTIVE SOCIAL MEDIA
USERS AS A PERCENTAGE
OF TOTAL POPULATION

NUMBER OF ACTIVE MOBILE SOCIAL MEDIA USERS MOBILE SOCIAL USERS AS A PERCENTAGE OF TOTAL POPULATION PERCENTAGE OF TOTAL SOCIAL USERS ACCESSING VIA MOBILE











180M

56%

154M

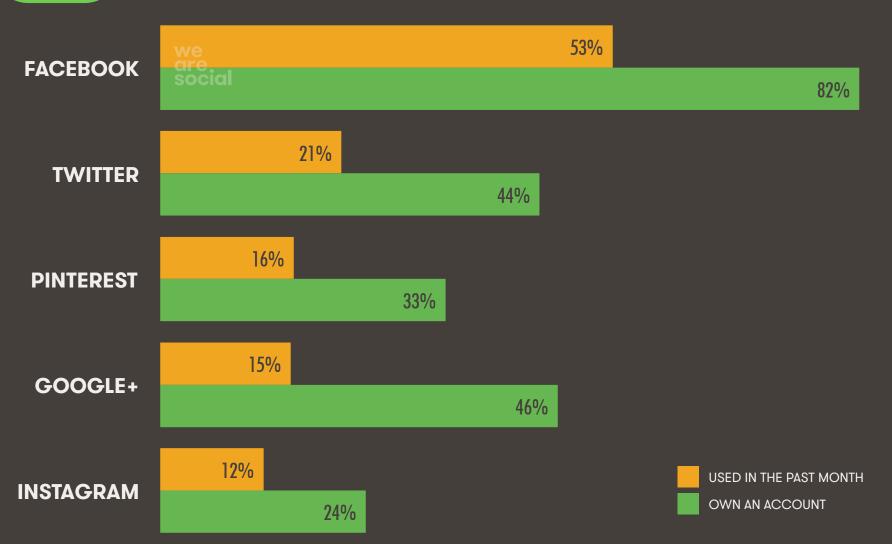
48%



TOP SOCIAL MEDIA PLATFORMS



FIGURES REPRESENT THE PERCENTAGE OF INTERNET USERS SURVEYED BY GLOBALWEBINDEX





MOBILE USE



TOTAL NUMBER OF ACTIVE MOBILE SUBSCRIPTIONS

PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE PRE-PAID PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE SUBSCRIPTIONS THAT ARE 3G CONNECTIONS



347M 27%



73%





ACTIVITIES ON MOBILE



PERCENTAGE
OF THE TOTAL
POPULATION USING
SOCIAL MEDIA APPS

PERCENTAGE OF THE TOTAL POPULATION WATCHING VIDEOS ON MOBILE (YOUTUBE)

PERCENTAGE
OF THE TOTAL
POPULATION USING
GAME APPS

PERCENTAGE OF THE TOTAL POPULATION USING LOCATION-BASED APPS PERCENTAGE OF THE TOTAL POPULATION USING BANKING OR FINANCE APPS











46%

65%

52%

13%



SMARTPHONE USE



SMARTPHONE
PENETRATION AS A
PERCENTAGE OF THE
TOTAL POPULATION

SMARTPHONE USERS SEARCHING FOR LOCAL INFORMATION VIA THEIR PHONE SMARTPHONE USERS
RESEARCHING
PRODUCTS VIA
THEIR PHONE

SMARTPHONE USERS WHO HAVE MADE A PURCHASE VIA THEIR PHONE







56%

94%

77%

JUN 2014

MOBILE INTERNET INDICATORS



NUMBER OF **ACTIVE 3G MOBILE SUBSCRIPTIONS**

3G SUBSCRIPTIONS AS A PERCENTAGE OF ALL MOBILE SUBSCRIPTIONS

((i)))
3G

ACTIVE SOCIAL MEDIA USERS ACCESSING SOCIAL MEDIA ON A MOBILE DEVICE

PENETRATION OF MOBILE SOCIAL AS A PERCENTAGE OF THE TOTAL POPULATION



55%



154M





URUGUAY

JUN 2014

DIGITAL LANDSCAPE



3,333,000



93%



TOTAL POPULATION

URBAN RURAL

2,017,000

INTERNET USERS



61%

INTERNET PENETRATION

2,000,000

ACTIVE SOCIAL MEDIA USERS



60%

SOCIAL MEDIA PENETRATION

5,300,000

ACTIVE MOBILE SUBSCRIPTIONS



159%

MOBILE SUBSCRIPTION PENETRATION

1,340,000

ACTIVE MOBILE SOCIAL USERS



40%

MOBILE SOCIAL PENETRATION



INTERNET USE



TOTAL NUMBER OF ACTIVE **INTERNET USERS** INTERNET USERS AS A PERCENTAGE OF TOTAL POPULATION

SHARE OF WEB TRAFFIC (PAGE VIEWS): DESKTOP AND LAPTOP COMPUTERS SHARE OF WEB TRAFFIC (PAGE VIEWS): MOBILE PHONES AND TABLETS



2.02M 61%



84%





SOCIAL MEDIA USE



TOTAL NUMBER OF ACTIVE SOCIAL MEDIA USERS (MAU) ACTIVE SOCIAL MEDIA
USERS AS A PERCENTAGE
OF TOTAL POPULATION

NUMBER OF ACTIVE MOBILE SOCIAL MEDIA USERS MOBILE SOCIAL USERS AS A PERCENTAGE OF TOTAL POPULATION PERCENTAGE OF TOTAL SOCIAL USERS ACCESSING VIA MOBILE









2.00M

60%

1.34M

40%



MOBILE USE



TOTAL NUMBER OF ACTIVE MOBILE SUBSCRIPTIONS

PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE PRE-PAID PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE SUBSCRIPTIONS THAT ARE 3G CONNECTIONS



5.3M

67%



33%



JUN 2014

MOBILE INTERNET INDICATORS



NUMBER OF ACTIVE 3G MOBILE SUBSCRIPTIONS 3G SUBSCRIPTIONS AS A PERCENTAGE OF ALL MOBILE SUBSCRIPTIONS ACTIVE SOCIAL MEDIA
USERS ACCESSING
SOCIAL MEDIA ON A
MOBILE DEVICE

PENETRATION OF MOBILE SOCIAL AS A PERCENTAGE OF THE TOTAL POPULATION



1.48M 28%



3% 1.34M





VENEZUELA



DIGITAL LANDSCAPE



28,868,000



94%



TOTAL POPULATION

URBAN RURAL

14,548,000

INTERNET USERS



50%

INTERNET PENETRATION

11,200,000

ACTIVE SOCIAL MEDIA USERS



39%

SOCIAL MEDIA PENETRATION

22,500,000

ACTIVE MOBILE SUBSCRIPTIONS



78%

MOBILE SUBSCRIPTION PENETRATION

7,200,000

ACTIVE MOBILE SOCIAL USERS



25%

MOBILE SOCIAL PENETRATION



INTERNET USE



TOTAL NUMBER OF ACTIVE **INTERNET USERS** INTERNET USERS AS A PERCENTAGE OF TOTAL POPULATION

SHARE OF WEB TRAFFIC (PAGE VIEWS): DESKTOP AND LAPTOP COMPUTERS SHARE OF WEB TRAFFIC (PAGE VIEWS): MOBILE PHONES AND TABLETS



50%



87%





SOCIAL MEDIA USE



TOTAL NUMBER OF ACTIVE SOCIAL MEDIA USERS (MAU) ACTIVE SOCIAL MEDIA
USERS AS A PERCENTAGE
OF TOTAL POPULATION

NUMBER OF ACTIVE MOBILE SOCIAL MEDIA USERS MOBILE SOCIAL USERS AS A PERCENTAGE OF TOTAL POPULATION PERCENTAGE OF TOTAL SOCIAL USERS ACCESSING VIA MOBILE









11.2M

39%

7.2M

25%



MOBILE USE



TOTAL NUMBER OF ACTIVE MOBILE SUBSCRIPTIONS

PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE PRE-PAID PERCENTAGE OF TOTAL MOBILE SUBSCRIPTIONS THAT ARE POST-PAID

PERCENTAGE OF MOBILE SUBSCRIPTIONS THAT ARE 3G CONNECTIONS



22.5M 93%



7%





MOBILE INTERNET INDICATORS



NUMBER OF ACTIVE 3G MOBILE SUBSCRIPTIONS

3G SUBSCRIPTIONS AS A PERCENTAGE OF ALL MOBILE SUBSCRIPTIONS **ACTIVE SOCIAL MEDIA USERS ACCESSING** SOCIAL MEDIA ON A MOBILE DEVICE

PENETRATION OF MOBILE SOCIAL AS A PERCENTAGE OF THE TOTAL POPULATION



8.1M



36%



7.2M



DATA SOURCES USED IN THIS REPORT

Note that social media user numbers may sometimes exceed those of reported internet users. This is because social media users numbers are collected by single, commercial entities who rely on accurate, up-to-date data for advertising purposes, while reports on internet user numbers typically rely on ad-hoc surveys that take longer to administer and analyse.

Population data

Latest available data from the United States Census Bureau, correct as at June 2014. Urbanisation data from the United Nations World Urbanization Prospects report.

Internet user data

Latest available data from InternetLiveStats.com or InternetWorldStats.com (selected based on recency), correct as at June 2014; usage behaviour data from GlobalWebIndex Wave 13 (Q1 2014); web traffic share data from StatCounter.com.

Social media and mobile social media user data

Latest site-reported monthly active user data from Facebook, Google+, Qzone, Sina Weibo, Tencent Weibo Twitter, and VKontakte, correct as at January 2014; usage behaviour data extrapolated from GlobalWebIndex Wave 13 (Q1 2014).

Mobile phone user data

Latest available data from GSMA Intelligence, correct as at June 2014; usage behaviour data extrapolated from GlobalWebIndex Wave 13 (Q1 2014) and Google's "Our Mobile Planet" Report (May 2013).

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WE ARE SOCIAL IS A GLOBAL CONVERSATION AGENCY.

WE HELP BRANDS TO LISTEN TO, UNDERSTAND, AND ENGAGE IN CONVERSATIONS IN SOCIAL MEDIA.

WE'RE ALREADY HELPING MANY OF THE WORLD'S TOP BRANDS, INCLUDING ADIDAS, UNILEVER, DIAGEO, NESTLÉ, HEINZ, AND LVMH.

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FIND OUT MORE AT WEARESOCIAL.SG.



WE ARE SOCIAL SINGAPORE



SIMON KEMP, REGIONAL MANAGING PARTNER



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